

Multiagent Based Simulation Tool for Transportation and Logistics Decision Support

Janis Grundspenkis and Egons Lavendelis

Riga Technical University
Faculty of Computer Science and Information Technology
Department of Systems Theory and Design
1/4 Meza Street, Riga
Latvia LV-1048

Abstract. A transportation and logistics domain belongs to complex problem domains because there are many geographically distributed companies who may enter or leave the system at any time. Analysis of the great number of publications reveals that although traditional mathematical modelling and simulation techniques still dominate, new approaches start to appear. Agent technologies and multiagent systems emerge into transportation and logistics domain only recently. The paper proposes the developed multiagent based simulation tool for decision support in transportation and logistics domain. The multiagent system consists from clients' agents and logistics companies agents which may participate in four types of auctions, namely, English auction, Dutch auction, First-price sealed-bid auction and Vickrey auction. A client is an auctioneer who is making decision about the best offer of delivering goods. The simulation tool is implemented using Borland C++ Builder and MS Access database.

1 Introduction

A transportation and logistics domain with many involved companies that are geographically distributed belongs to complex problem domains. The logistics domain is dynamic where logistics goals, companies' capabilities and beliefs are continually changing throughout the planning process. Moreover the logistics domain is an open domain where organizations may enter or leave the system at any time [1]. Different methods and techniques are used for problem solving in transportation and logistics. Analyses of the great number of publications reveals that traditional mathematical modelling and simulation techniques still dominate for searching of solutions, but new approaches start to appear, such as web- and knowledge based systems, intelligent agents for distributed and mobile solutions., etc. [2].

Agent technologies start to penetrate into transportation and logistics domain only recently. Intelligent agents represent organizations within the logistics domain, and model their logistics functions, processes, expertise, and interactions with other organizations. Some agents simulate users involved in traffic; others are means of transport (trucks, trains, planes, ships), or elements of the traffic infrastructure [3]. Multiagent systems offer such useful features as parallelism, robustness and

scalability. Multiagent based approaches are well suited for domains, which require the integration and interaction of multiple sources of knowledge, the resolution of interest and goal conflicts or time bound processing of data [4]. Applications of intelligent systems in transportation and logistics cover such problems as multiagent simulation for traffic modelling, decision support systems for letter transportation, logistics planning, sea freight transportation, vehicle dispatching, railway transportation scheduling, and others [5], [6], [2]. Several successful projects have been described, for example, TELETRUCK system [7] and DIAL system [8]. During a design of agent-based systems for transport a new agent technology has been introduced – a holonic agent or holon. [9]. Two generic meta-types of agents, namely, management and service agents have been introduced in the logistics domain [10].

At the same time investigations of different operation modes in multiagent systems in the context of multimodal transportation and logistics problems are not intensive enough. The paper deals with the development of the prototype of multiagent based simulation tool. The multiagent system consists from clients' agents and logistic companies agents which allow simulating four different types of auctions. At the end of the auction the client can make a deal with the winning agent.

2 Example of the Multimodal Transportation Route

One very popular way how to deliver goods from Asia to Europe is by using the following supply chain: “Asian Deep Sea Port ↔ Western Europe Deep Sea Port ↔ Baltic and Mediterranean feeder ports ↔ European Costumers”. In this paper we suppose that at first goods are transported to Shanghai Port by railway, then by deep sea shipping lines to Hamburg, by feeder shipping lines to Mediterranean and Baltic feeder ports, and finally by trains to clients. This multimodal transportation chain is shown in Figure 1, and it is used as an example to show basic concepts of multiagent systems for selecting the best company and route for transporting goods.

In this paper we discuss the possibility to simulate cooperation between all interested parties. When client wants some good to be delivered, he does not go directly to shipping and/or railway companies, but goes to logistic companies, who contact their partner carriers. This process involves a lot of competitors and is time and money consuming if done by humans. The proposed multiagent based simulation tool is an attempt to automate this process and to support decision about optimal solution.

3 The Architecture of Multi-Agent System

The purpose of building the multi-agent system is to provide more easy deal making between clients and logistic companies.

The multiagent system is built as follows: each client has his agent and each logistic company has its agent, too. Clients make deals with logistic companies using auctions, where client is an auctioneer and logistic companies are bidders.

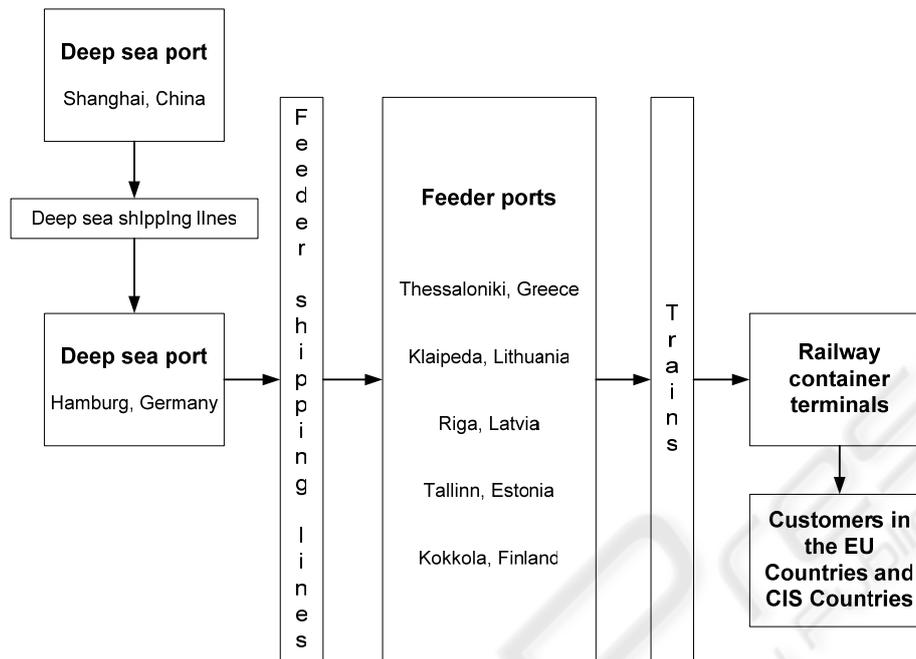


Fig. 1. Supply chain: “Asian Deep Sea Port (Shanghai) ↔ Western Europe Deep Sea Port (Hamburg) ↔ Baltic and Mediterranean feeder ports ↔ European Customers”.

Clients’ agents do not cooperate with each other. Two auctions organized by different agents also do not affect each other. This allows to simplify systems architecture by viewing system with only one client (and his agent) and many logistic companies (and their agents). Figure 2 shows business links between all actors and also shows which of them have agents.

Client’s agent gets all necessary parameters from client and makes an auction. In the developed tool the following parameters are used:

- Starting point and destination,
- Auction type,
- Starting price per unit (for some auction types),
- Other parameters for auctions and their weight coefficients (if available).

Each logistics company’s agent has knowledge base containing all carriers his owner (logistic company) collaborates with and all information about routes which they operate. Similarly, the knowledge base contains all information about terminals with which logistic company collaborates.

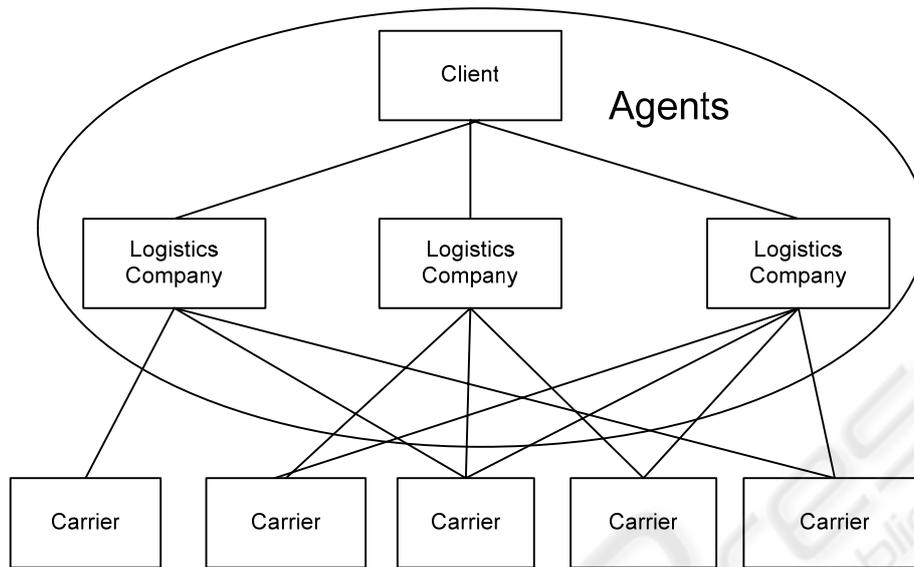


Fig. 2. Business links between all actors and their agents.

After receiving an offer to participate in auction, the first thing that agent has to do is to calculate his private evaluation. To do it, agent has to find all possible paths how to transport containers from starting point to destination. The transportation system is represented by a graph, where nodes are terminals and edges are possible routes. Each edge and also each node have weights. Weights correspond to transportation costs per transportation unit and costs per unit of goods (containers) that are kept in terminals. In this case it is easy to use some very simple path finding algorithm (for example, depth search) to find all possible paths. The minimal paths costs plus some percents for minimal companies' profit is agent's private valuation.

As mentioned before, a client is an auctioneer and logistic companies are bidders. There is one difference from traditional auction interpretation: traditionally auctioneer maximizes price, but bidders – minimize, but if we are auctioning the possibility to sell something (in this case carrying service), we (auctioneer) need to minimize the price, but bidder – to maximize. It is worth to stress that there are not critical changes in basic auction protocols: only the price changes to opposite direction.

Agent knowledge bases contain their strategies in different types of auctions. There are four types of auctions. Auctioneer starts an auction by sending all auction parameters (listed above) to bidders. There are four types of auctions [11] that are implemented in the proposed simulation tool:

- English auctions (the most commonly known type of auction) that are first-price, open cry, ascending auctions. The auctioneer starts off by suggesting a reservation price. If no agent (bidder) is willing to bid more than the reservation price, the good is allocated to auctioneer for this amount. In other case, bids are then invited from agents who must bid more than current highest bid, and then the winner is agent who has made the current highest bid. In English auctions dominant strategy

is to bid a small amount more than the current price, if it is less than private valuation.

- Dutch auctions are open-cry descending auctions. The auctioneer starts out by offering some artificially high price. The auctioneer then continually lower the current price by some small value until some agent makes a bid and wins the auction. There is no dominant strategy for Dutch auctions in general.
- First-price sealed-bid auction is an example of one shot auction. There is a single round in which bidders submit to the auctioneer a bid. The winner is an agent that made the highest bid. Agents use the dominant strategy – to bid a bit less than true valuation.
- Vickrey auctions are the most unusual and perhaps counterintuitive of all considered auction types because these auctions are second price sealed-bid auctions. There is a single negotiation round, during which each bidder submits a single bid; bidders do not get to see the bids made by other agents. The winner is an agent who made the highest bid, however he pays the price of the second highest bid. Agents use the dominant strategy – to bid his true valuation. This is the main advantage of this protocol for the auctioneer .

After receiving auction's parameters each agent calculates his private valuation. Then, if his strategy says him to bid, he bids according to his strategy. In the developed simulation tool all agents have identical strategies which are the dominant ones in corresponding auctions. In real life these strategies can differ. After receiving each bid the auctioneer informs other bidders about this bid (if auction is open-cry). At the end of auction client can make a deal with the winning agent.

4 Implemented Simulation Tool

All four types of auctions are used in the simulation tool which is implemented using Borland C++ Builder and MS Access database. The simulation tool only shows the mechanism how these auctions can be carried out. At the moment there are big differences from real deal making system. First, our system runs on one computer and it is not possible to connect to it through Internet. A real system should have one server and many client's and many logistic company's computers each having one agent. Second, our system has common database for agents. Agents get from it only their knowledge defined by relationships in this database. At the same time, it is needed to stress that these differences are only technical realization details, and they do not affect the main algorithms and ideas. That is only a matter of programming client server applications to implement a real system.

Interface of the simulation tool consists from three main parts:

- Auction parameters input part. This part allows client to input routes and auctions parameters (see Figure 3.)
- Knowledge editing part consists of buttons in main window (see Figure 4) and simple database editing forms. These forms allow user to edit agent list, their attributes and all agent knowledge bases. Although this program is developed for container flow optimisation in one special supply chain, it is very simple to use it for any other routes not only in Europe and China but worldwide, because it is possible to add and remove terminals at any place on the map.

- Bid and winner information output part. This part consists of Europe's and China's maps, where during the auction all terminals and also routes are drawn. There is also result table, where detailed information about price, path and time is printed. Whole window with first bid for route "Shanghai – Liepaja" using English auction and starting price 500 is shown in Figure 5.

The screenshot shows a window titled "Auction" with the following fields and controls:

- From:** A dropdown menu with "Shanghai Port" selected.
- To:** A dropdown menu with "Liepāja" selected.
- Auction type:** A dropdown menu with "English" selected.
- Starting price:** A text input field containing the number "500".
- Start auction:** A button located below the input fields.

Fig. 3. Auction parameters input part .

The first bid of auction in route "Shanghai – Liepaja" is shown in Figure 5 but it is not the last one. This is English auction and the dominant strategy for this auction type is to bid just a bit more than current price. So there are quite a big number of bids even between two agents. The winning bid contains much less price than starting price and also much more reasonable path is chosen (result table is shown in Figure 6).

The screenshot shows a window titled "Knowledge editing" with the following buttons:

- Terminals:** A button with a dashed border, indicating it is the active or selected option.
- Operators:** A button.
- Agents:** A button.
- Schedule:** A button.
- Carriers:** A button.

Fig. 4. Knowledge editing part. (All simple database editing forms are not shown).

But there is an open question: which auction will give the lowest price for us? In case of risk-neutral bidders it is not important which protocol to choose. But for risk-averse bidders Dutch and First-price sealed-bid auctions are the best for auctioneer. Risk-averse auctioneers, however, do better with Vickrey or English auctions [11],

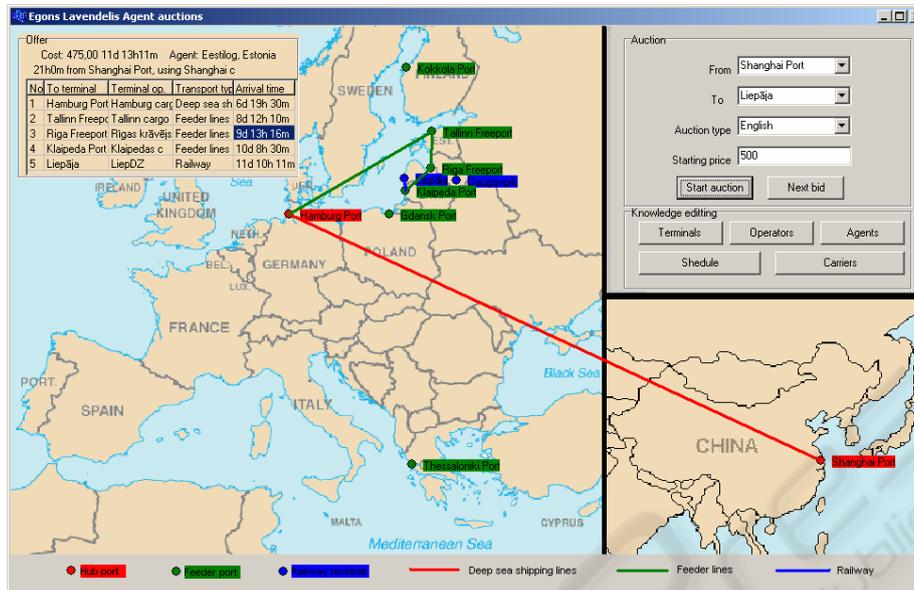


Fig. 5. Whole window with first bid for route “Shanghai - Liepāja”.

Offer				
Cost: 299,40 8d 16h 15m Agent: Latlogistics, Latvia				
21h0m from Shanghai Port, using Shanghai c				
No	To terminal	Terminal op.	Transport typ	Arrival time
1	Hamburg Port	Hamburg car	Deep sea sh	6d 19h 30m
2	Riga Freeport	Rigas krāvējs	Feeder lines	8d 5h 20m
3	Liepāja	LiepDZ	Railway	8d 13h 15m

Fig. 6. Winning offer in English auction for route “Shanghai-Liepāja” and starting price 500.

Results of experiments carried out with the simulation tool shows that there is no big influence of auction protocols on price (price did not vary more than 10% in any case) because the agents were risk-neutral. In real world it seems that large number of small companies are risk-averse, because they perceive every loss very painfully, while big companies may take a risk and that should be taken into consideration when choosing auction protocol.

5 Cooperation between Logistic Companies and Carriers

In previous chapters we discuss only automation of cooperation between client and logistic companies, but cooperation between logistic companies and carriers was only mentioned. It is possible to automate this communication, too. In this case all actors shown in Figure 2 have agents. Though automation of communication between carrier

agents and logistic company agents can be done using auctions, we must take into consideration that these auctions should have more than one winner because each carrier cooperates with more than one logistic company and vice versa (it can be organized also using some other negotiation protocols).

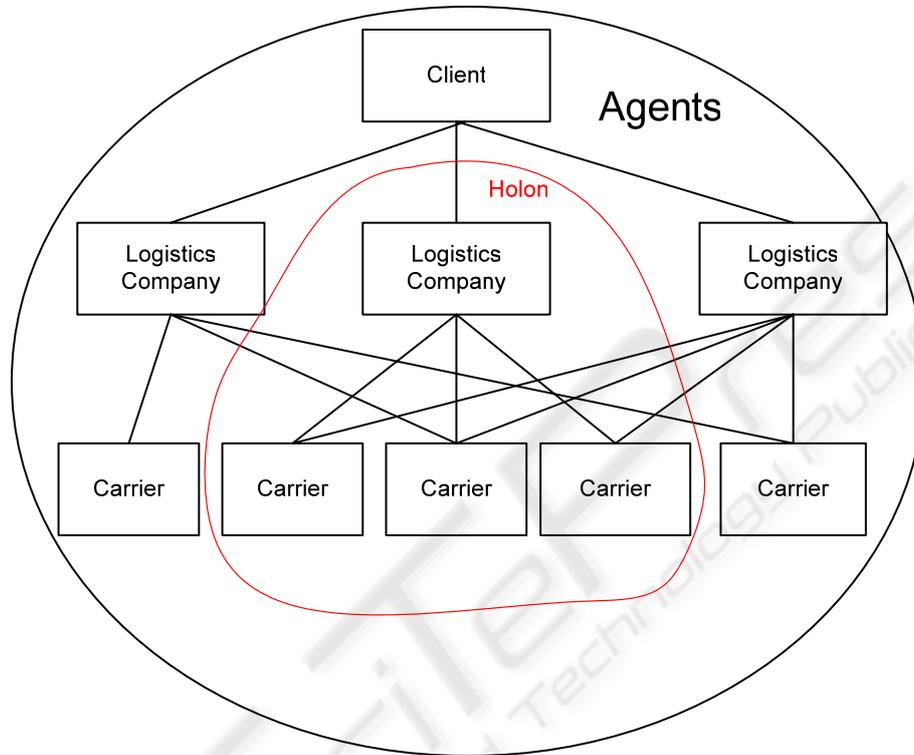


Fig. 7. Multi-multi-agent system and holons.

In this case the proposed multi-agent system is transformed into a multi-multi-agent (or holonic multiagent) system, because for clients a logistic company and carriers with which it cooperates is one whole object (holon) represented by one agent – a logistic company's agent. There are 3 holons, but only one is marked in Figure 7 (other holons contain other 2 logistic companies with their carriers) which illustrates the same situation as in Figure 2; only carriers have their agents and the logistic companies and carriers with which they cooperate make holons.

In fact, it is possible to continue by automating also carrier company communication with ships, trains and trucks, but in this situation auctions definitely will not be needed, because these are units of the same company, and they just need to be coordinated but no deal making is needed. Thus, there is simple hierarchy between carrier's main agent and its ships' agents.

6 Conclusion

The developed simulation tool demonstrates that it is quite simple to implement a multi-agent system for automation of communication between clients and logistics companies. Also it is possible to make deals between carriers and logistic companies automatically. The price may be determined using different types of auctions. That minimizes efforts for finding the best way to deliver some goods: the client instead of contacting all known logistic companies could just enter his wills and in few moments get deal with one company. Logistic companies, in their turn, need not to make negotiations with all clients, they can just announce their company's politics to corresponding agents and these agents will make deals with possible clients.

Simulation results show that if both auctioneer and bidders are risk-neutral, there is no big difference, which auction protocol is used. In real situation we must take into consideration that small companies are risk-averse, while big companies can afford a risk. As a consequence, we must choose the appropriate auction protocol.

It is possible to include in this system also carriers and automate their communication with logistic companies. This is one of the directions of future work. Then it will be a multi-multi-agent system and each logistic company and carriers with which it cooperates make a holon. For client this holon is represented by a logistic companies agent.

Multiagent system is advanced and quite cheap solution for communication problem solving between logistic company and their clients, and also carriers.

The future work is to make our systems more realistic. There are no big difficulties to implement a real deal making system. That is only a matter of programming of client server mechanisms, because all complicated algorithms are already implemented in the developed simulation tool. It is also possible to make these auctions a legal instrument by using electronic signatures. In this case all deals should be made online and a lot of human resources should be saved.

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