NEURAL NETWORKS FOR DATA QUALITY MONITORING OF TIME SERIES

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Abstract: Time series play an important role in most of large data bases. Much of the information comes in temporal patterns which is often used for decision taking. Problems with missing and noisy data arise when data quality is not monitored, generating losses in many fields such as economy, customer relationship and health management. In this paper we present a neural network based system used to provide data quality monitoring for time series data. The goal of this system is to continuously adapt a neural model for each monitored series, generating a corridor of acceptance for new observations. Each rejected observation may be substituted by its estimated value, so that data quality is improved. A group of four diverse time series was tested and the system proved to be able to detect the induced outliers.

1 INTRODUCTION

Technology and scientific research are becoming more and more "data driven", and specialists say that this century is surely the century of data (Donoho, 2000). For example, the poor quality of customer data costs U.S. business more than US\$600 billion per year (Eckerson, 2001). It is then easy to see that data are critical assets in the information economy, and that the quality of the data from a company or research center is a good predictor of their future success.

Time series data are some of the most common types of data involved in information systems. Much of the data stored in nowadays databases come in temporal patterns which are important sources of knowledge. The development of time series forecasting methods is gaining importance as companies and research centers give more emphasis to a data based knowledge and make their investments in a data driven way. Neural networks have been successfully applied to the task of modeling time series, specially since the end of the 1980's (Kaastra and Boyd, 1996).

As the amount of data in such data bases increases exponentially, a Data Quality Monitoring System may be of crucial importance to maintain data free-oferror. In this context, we propose a neural network based system to treat time series data. The monitoring system should be able to detect faults in data (such as outliers and missing values) and replace them by accurate estimates.

As an example of the importance of monitoring data quality, we show in Figure 1 the difference between two series that intend to represent the same information, that is, the AMD (Advanced Micro Devices Inc.) stock value at the end of each day. The certified series was obtained from Stockwiz (Stockwiz, 2006), and the non-certified series was freely downloaded from Yahoo!Finance (Yahoo!Finance, 2006).

We may note that Yahoo!Finance has clearly improved its data quality by the end of the year 2000, following a global tendency of applying efforts to assure a minimum of data quality. However, free data will never offer the same guarantee of being free-oferror like certified data and must always be analyzed before use.

The aim of this work is not to develop a prediction algorithm; actually, what we propose is a system that monitors the quality of time series data by drawing reliability regions (corridors of acceptance) from the predicted values. The monitoring system is designed to operate in accordance to a human super-



Figure 1: Percentage differences between certified and noncertified AMD data along the years.

visor, who may validate or not the system automatic decisions (Dantas and Seixas, 2005).

In the next section, we give a brief description of some time series data quality issues. In Section 3, we summarize the neural networks methods used in the system developed for time series modeling. The complete monitoring system is presented in Section 4. Some application examples are detailed in Section 5, and the conclusions are addressed in Section 6.

2 DATA QUALITY ISSUES FOR TIME SERIES

We may define Data Quality (DQ) as follows: data has quality if it satisfies the requirements of its intended use, that is, if it has conformity to the specifications (Olsen, 2003).

Of course, this definition is closely related to the *accuracy* dimension, meaning that more accurate data have always a greater quality. On the other hand, it does not mean that not so accurate data have necessarily low quality. For example, a 90% accurate database may be considered to have a poor data quality if one intends to use it in a high security purpose, but this same data may be viewed as high quality data if its intended use relates to finding potential costumers of a new product.

Timeliness (how up-to-date is your database?) and *completeness* (does your database have missing values?) dimensions are also taken into account in our monitoring system.



Figure 2: Feed-forward scheme for predicting future data.

3 NEURAL NETWORK ARCHITECTURES

The developed system works with two types of neural networks: feed-forward with back-propagation (FFBP) training algorithm (Haykin, 1999) and recurrent Elman network (Elman, 1990). The choice for the architecture to be used is also data driven, that is, for each analyzed time series we test the accuracy of both models and choose the best.

Figure 2 shows in a simple way the prediction scheme used with a feed-forward network. To form the input vector, we first analyze the autocorrelation plot of the whole (pre-processed) training series and then choose all the *N* past lagged observations that proved to have significant correlation with the reference observation. The hidden layer contains *H* biased neurons with the hyperbolic tangent as the activation function. For the output layer, we use a non-biased linear neuron for x_{t+F} estimation. In this work, the lag *F* is always one, but generalization for larger horizons of prediction is straightforward. These predictions form an "uncertainty cone" (the corridor), inside which the new observations must lay to be accepted as valid data.

Figure 3 illustrates the generic architecture of an Elman recurrent network. The main difference with respect to the FFBP scheme is that Elman networks have a feedback loop in the hidden layer, which allows all the past observations to contribute to the determination of the future ones.

4 THE MONITORING SYSTEM

As previously mentioned, the goal of the monitoring system is not to provide data prediction, but to perform a validation test to accept or reject (with the



Figure 3: Elman network generic structure.

proper correction), if desired, any new observation of the monitored time series.

Data Monitoring comprises two main phases. In the first one (which is an off-line phase), a sufficient number of past observations of the series are used to adjust a pre-processing algorithm, that will be described in the next subsection. These pre-processed observations are then used to train a neural forecasting model, using both feed-forward and recurrent network architectures as described in the previous section. The trained neural model is considered to be adjusted when the forecasting error for the test set (composed by the last observations of the available data) lay within a previously specified value for the individual time series under analysis. In this phase, the error figure used is the MAPE (Medium Absolute Percentage Error).

The second phase works on-line. Each monitored series has already had an adjusted model ready to receive a new observation and to test its validity. This validation test will be detailed in the subsection 4.2.

4.1 Semi-automatic Pre-processing Algorithm

The pre-processing phase has a great importance and much of the monitoring success depends on it.

First of all, one must detect if the time series trend is *stochastic* or *deterministic*. We perform this verification by applying a combination of Augmented Dickey-Fuller (ADF) (Dickey and Fuller, 1979) and Phillips-Perron (Phillips, 1987) tests. The resulting test detects whether or not there are unit roots in the generating process of the time series. If they exist, it means that the trend is stochastic and that one must take the first difference of the series n times in order to make it stationary, being n the number of unit roots detected (that is, the order of integration of the process).

If the test detects no unit roots, one may conclude that the trend is deterministic. In this case, we remove the trend by performing a polynomial fitting. In both stochastic or deterministic cases, we also test for the presence of seasonal cycles (after trend removing), re-



Figure 4: Semi-automatic pre-processing algorithm to remove trends and possible cycles.

moving them by spectral (Fourier) analysis or by a convenient periodic differences¹ (Chatfield, 1984).

This pre-processing phase is claimed to be semiautomatic because it cannot exclude the intervention of a human specialist, who inserts his or her knowledge into the system, mainly for cycles removing.

Figure 4 shows these steps in a flow diagram.

4.2 Validation Test

The on-line phase of the monitoring system consists of receiving new observations and testing their validity according to the previously developed model. When a new observation x(T) arrives, we have already an estimated (predicted) value for it $(\hat{x}(T))$, which was determined by the adjusted neural model.

Here, human intervention may also be necessary. For example, new observations can be excluded by direct action of a manager who feels that they are biased by some temporary condition that he or she is aware of (and that the system cannot be able to track on time). On the other hand, the system is designed to automatically screen all current observations to identify those that appear unusual, that is, outliers. Each outlier could be called to the attention of an appropriate management person, who would then decide whether or not to include the observation in the forecasting process (Montgomery et al., 1990). In fact, this outlier may have a reasonable origin, or may simply be the result of error.

Outliers can be identified by analyzing the forecast error $e(T) = x(T) - \hat{x}(T)$. If this error is large, it may be concluded that the observation x(T) came

¹If a series is known to have a weekly seasonality (as the case of electricity consume), it is more convenient to remove this cycle by applying the $(1 - B^7)$ operator, where *B* is the delay operator, that is, Bx(t) = x(t - 1).



Figure 5: Series used to test the system: (a) Monthly USA civilian unemployment, from 1952/Jan to 2006/Aug; (b) Monthly Electricity consume in USA, from 1973/May to 2006/Aug; (c) Daily SUN close stock values, from 1998/Jan to 2002/Dec and (d) Monthly USA total population, from 1952/Jan to 2006/Aug.

from a different process. The test for outliers may logically take the form

$$\left|\frac{e(T)}{\hat{\sigma}_{e}}\right| > K \tag{1}$$

where *K* is typically 4 or 5 (for outlier detection). In this paper, we used K = 4, in order to achieve a more restrictive filtering of the time series. So, the width of the corridor to detect outliers is $4\hat{\sigma}_e$, where $\hat{\sigma}_e$ is dynamically updated.

5 SOME STUDY CASES

We tested the system for several real time series data, representing various kinds of processes. In this section, we summarize some of the obtained results. Outliers and missing values² were artificially introduced.

Figure 5 shows four series used to test the monitoring system: USA civilian unemployment (Economagic, 2006), USA Total Electricity Consume (Economagic, 2006), SUN Microsystems Stock Close Value (Stockwiz, 2006) and Total USA Population (Economagic, 2006). The process of removing trend and cycles is illustrated in Figure 6 for the unemployment series.

Training the neural models showed that an FFBP network with 8 hidden neurons (h. n.) achieves the



Figure 6: Removing trend and cycles from the unemployment series.

best MAPE (2.49%) for this series, while an Elman network achieves 2.66%. This was the only case where Elman MAPE was found (slightly) larger than FFBP one. Figure 7 shows the application of the monitoring system to the test series (last 40 observations of the total series, not seen by the neural model). Three outliers were introduced and correctly removed and substituted by the estimated values³, while none of the series original points was rejected. The visualized corridor is suitable to detect outliers without rejecting extreme (but correct) values. Note that it was possible to correctly reject the third outlier because of the accuracy of the estimated series, which made that the corridor of acceptance did not reach the outlier. This same experiment was performed for the remaining series under test.

Table 1 summarizes the obtained results.

6 CONCLUSIONS

The relevance of monitoring systems to assure data quality through fault detection and correction was stated. By online filtering outliers and replacing missing values, the proposed neural system works towards increasing the most important data quality issues (accuracy, timeliness and completeness), by substituting each wrong observation or filling each missing data by a proper estimated value.

Results demonstrated the tendency for Elman networks outperforming the FFBP ones. This is due to

²As all the tested series are always greater than zero, missing values were induced by introducing zeros in the series.

 $^{^{3}}$ Of course, a false point that felt inside the corridor of acceptance would not be removed by the semi-automatic algorithm. It could not be treated as an outlier by the system and should be detected by another technique.





Series Name	Features
USA Unemployment	
Frequency	Monthly
Trend	Deterministic (linear)
Cycles	four low frequency
Neural Network	8 h. n. FFBP
MAPE	2.49%
Electricity Consume	
Frequency	Monthly
Trend	Deterministic (linear)
Cycles	three
Neural Network	6 h. n. Elman
MAPE	4.01%
SUN Stock	
Frequency	Daily
Trend	Stochastic $(n = 1)$
Cycles	two low frequency
Neural Network	4 h. n. Elman
MAPE	1.81%
USA Population	
Frequency	Monthly
Trend	Stochastic $(n = 1)$
Cycles	three low frequency
Neural Network	8 h. n. Elman
MAPE	0.74%

Table 1: Summary results for some of the tested series.

the feedback loop in the hidden layer, which facilitates the detection of temporal patterns. This monitoring system should then be used as a support tool to perform online filtering when acquiring non-certified time series data, or to scan databases searching for outliers and appropriately completing the missing values.

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