

PLAIN: PPlugin for predicting the usability of Mobile User Interface

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Abstract: Mobile user interfaces have the potential to improve the interaction between user and system by automatically tailoring the graphical user interface presentation according to the mobile devices. Recently, there is a myriad of works that addressed the problem of designing mobile user interfaces to various contexts of use. But, there are very few proposals about evaluating their quality. Using existing evaluation methods such as questionnaires and experts' evaluation are time-consuming and error-prone. In this paper, we propose an automatic evaluation plugin that allows detecting the defects related to the quality of mobile user interface. The plugin allows the measurement of several metrics that have been known to constitute the state of the art quality attributes that are used to predict the quality of interfaces from the usability perspective. For a given input mobile applications, it generates a list of defects identified using quantitative evaluation metrics and defects types. We evaluated our plugin on four open source mobile applications and the obtained results confirm that our tool can be used to accurately evaluate the quality of interfaces.

1 INTRODUCTION

The half of world population is subscribed to mobile services (3600 million of users since 2014) (Pascual et al., 2015). The quality of Mobile User Interfaces (MUIs) is a key factor in the mobile application effectiveness and the user satisfaction. In addition, according to (Vos et al., 2015), the user interface represents an important part of the application. So, assessing the MUI helps to evaluate the interaction and usability of the overall system. Furthermore, user interface level represents 50 % of software code (Myers, 1995, Park et al., 2013) which proves the importance of this level in the correctness and the effectiveness of the mobile application. (Hellmann and Maurer, 2011) reported that MUI-related defects have a significant impact on the end users of the mobile applications. He has shown that 60% of defects can be traced to code in the Graphical User Interface (GUI), and 65% of GUI defects resulted in a loss of functionality. Therefore, evaluating a MUI is a very important phase in the development to decrease the maintenance cost of mobiles applications. In fact, detecting the usability defects help the evaluator to quickly enhance the quality of MUIs.

Recently, reviews on the state of the art about evaluation methods for GUI have been tackled by several researchers (Gena, 2005, Soui et al., 2010, Van Velsen et al., 2008, Mulwa et al., 2011, Zen and Vanderdonckt, 2014, Alemerien and Magel, 2015). However, there is no consensus on how mobile user interface should be assessed. In fact, mobile UI has limited characteristics (small screen size, event-centric, simple and intuitive GUI) compared to traditional desktop GUI which need specific evaluation techniques.

Today, there is a lack of MUI evaluation tools to assess developers during the implementation of mobile applications although developers are eventually aware of the class of users that will be interested in their applications and they try to meet their satisfaction, in terms of ease-of-use, based on either their feedback or by following the design of high-rated and popular applications.

One of the practically used methodologies to evaluate MUIs is through empirical evaluations, which aim to assess the quality by observations in extracted from questionnaires and experts' or end-users feedback. This process is productive but at the same time manual, time-consuming and very subjective. To this end, we propose to automate the analysis of interfaces using a tool called PLAIN that

calculates the state of the art metrics that have been widely used in assessing the usability of interfaces. Our tool aims in raising indicators for bad quality of given interfaces, these warnings can be taken into account by developers when designing or maintaining their applications' interfaces. We chose to adapt the usability metrics to the mobile computing environment because of the tremendous growth of applications relying on heavy user interactions. We evaluate our tool on four mobile applications. The obtained results confirm that our plugin can be used to accurately evaluate the quality of mobile user interfaces.

The remainder of this paper is structured as follows: Section 2 enumerates the related work. Section 3 presents the overview and the functional architecture of the PLAIN. Section 4 discusses the results of the evaluation of our plugin. In Section 5, we conclude with some remarks and future work.

2 RELATED WORK

Several tools have been developed to evaluate the quality of a user interface. (Charfi et al., 2015) proposed an automatic tool to evaluate the quality of interaction between interactive systems and users called RITA. This tool has a modular architecture which includes 4 modules: (1) Ergonomic Guidelines Manager, (2) Evaluation Data Capture Module, (3) Evaluation Engine, and (4) Evaluation Report Generator. Also, it exploits three evaluation techniques (electronic informer, ergonomic quality inspection, and questionnaire). In fact, the idea of defining tool with modular architecture and multi-evaluation techniques appears promoting and make this tool generic, configurable and flexible. However, the informer technique requires some human expertise and it does not support all kind of UI such as multi-screen UI and touch-screen UI. In addition, (Nguyen et al., 2014) described another automatic tool called GUITAR. It is a model-based tool, multi-platform and supported by its plug-in-based architecture. In fact, this tool supports a variety of GUI evaluation techniques. It supports flexibility and extensibility due to its modular architecture. Moreover, (Vos et al., 2015) presented

TESTAR tool which is an automated approach to testing applications at the GUI level. This tool aims to solve part of the maintenance problem by automatically generating test cases based on the structure of user interface. Furthermore, (Alemerien and Magel, 2014) presented GUIEvaluator, a metric-

based tool that automatically generates the complexity of a given GUI. The complexity is calculated through the combination of 5 quantitative metrics: alignment, grouping, size, density, and balance. This work is seen to be the closest to our contribution, which does not combine the previously mentioned metrics and does rely on the original definition of complexity that is widely used in the literature of usability analysis. (Alemerien and Magel, 2015) has extended GUIEvaluator to GUIExaminer, a tool that supports SLC metric (Screen Layout Cohesion). This metric is also used to assess the usability of the user interface and it is considered as a hybrid metric because it is measured based on the structural, aesthetic, and semantic aspects of GUI layout.

Similarly, (González et al., 2012) also presented a BG Layout tool which aims to automate the calculation of 5 aesthetic metrics: balance, linearity, orthogonality, regularity, and sequentiality in order to assess the quality of the UI. (Buanga, 2011) designed a tool to measure the aesthetic quality of user interfaces such as size, color, space, background, etc. Furthermore, (Gajos et al., 2008) examined the effects of predictability and accuracy on the usability of GUIs. Based on eye-tracker, his study aimed to measure the predictability of GUI, the task times, the utilization level and the performance of user interface. The result shows that increasing predictability led to a large improvement in the user's satisfaction. Increasing accuracy enhances higher utilization and performance of GUIs. This category of evaluation needs a lot of time to analyze and interpret the collected data and requires the explicit evaluator intervention. In addition, the diversity of context of use is not considered.

Moreover, many automatic simulators have been proposed as an automatic tool to test the quality of GUI. (Magoulas et al., 2003) proposed a framework that simulates different types of behavior of users to predict the quality of the GUI. It simulates automatically and randomly the way a user is selecting and moving objects. (Stober et al., 2010) also implemented a simulator that is based on a computing simulation of a virtual user to evaluate the ergonomic aspect of the interface. This simulator was built on three models (environment, user, and platform). It was proposed to test the usability of GUI. However, this proposal needs to consider different kinds of user behavior, it simulates different prototypical users by changing selection and moving strategies. Also, it considers only the classification of interface components. Furthermore, (Soui et al., 2012) presented MetSim simulator to

predict various scenarios by changing the context of use (Platform, User, and Environment). This simulator tests the personalization quality of user interface, detects problems and suggests recommendations for the detected problems.

The main drawback of the existing work is its limitation to the use of one or few metrics, there is no work that has gathered all the metrics studied in the literature. Another limitation of the related work is the absence of a plugin that can be added to the developer's integrated development environment and allows him to customize the metrics' thresholds.

3 EVALUATION OF MUI

According to the ISO 9241-11, the usability defined as the effectiveness, efficiency and satisfaction with which a set of users can achieve a set of tasks in a defined environment. (Akiki et al., 2015) defines the interface evaluation as the software unity which improves its interaction with a user by the construction of user's model based on its crossed interactions with this user. For this reason, several metrics have been used in HCI for the purpose of evaluating GUIs. In this work, we use a set of evaluation metrics that were previously validated by (Ngo et al., 2000). But, these previous metric definitions did not take into account the characteristics of mobile devices such as the size of the screen. In a traditional desktop GUI, the values of metrics are calculated based on the area of layout but in the context of mobile computing, mobile applications can be either native, web-based, and hybrid (Masi et al., 2012). In contrast with web-based and hybrid applications, native apps are strongly correlated to the underlying device's operating system and developers are required to re-design their apps, including the MUIs, to match the specifications of each device and each operating system within that device. This manual process can add a significant overhead that we are trying to reduce through providing developers with a tool that can re-evaluate MUIs and take into account the variant screen dimensions. In this study, we included metrics that can be classified into two criteria: (1) guidance (2) coherence.

3.1 Guidance

User guidance refers to the means available to advise, orient, inform, interact, and guide the users throughout their interaction with the computer (message, alarm, label, etc.). This criterion is

subdivided into four metrics: regularity, composition, sorting and complexity.

3.1.1 Regularity

The regularity of MUIs aims to provide a consistency spacing between all the MUI components and to minimize the number of row and columns of the interfaces (alignment points). The main goal of this metric is the organization of the structure of MUI components. It has an influence on user criteria such as age, motivation, etc. Thus, the regularity of the mobile user interface helps users to find their needs in an easier way through the MUI. To reach this purpose, the mobile user interfaces must have a high regularity level. In fact, to measure this metric we propose the following formula (1):

$$RM = 1 - \left(\frac{N_{av} + N_{ah} + N_{sp}}{3n} \right) \in [0,1] \quad (1)$$

N_{av} : the numbers of vertical alignment points (number of rows).

N_{ah} : the numbers of horizontal alignment points (number of the columns).

N_{sp} : the number of distinct distances between column and row starting points.

n : the number of the components of the mobile user interface.

3.1.2 Composition

The composition metric is provided to enhance the visual clarity of the MUI by presenting the interactive objects in a meaningful and understandable manner in order to guide the user when interacting with this MUI. It aims to combine visually the components of the MUI that are semantically linked in same boundary (line, color, shape, etc.). The goal of this metric is to count the number of objects that own a clear boundary. The composition of MUI is related to many user criteria such as age and user experience. In fact, a user with low experience (computer skills) must have a MUI with high composition. To measure this metric we will propose the following formula (2):

$$COM = 1 - \left(\frac{G + UG}{2n} \right) \in [0,1] \quad (2)$$

G : is the number of groups with clear boundaries by line, background, color, or space

UG : is the number of ungrouped objects.

n : is the total number of objects in the mobile user interface.

3.1.3 Sorting

The sorting metric aims to rank the MUI components. This arrangement correlates with the eye movement that progresses sequentially from a dark area to a lighter area, from big object to little object, etc. Thus, it spruces up the component to lead the eye of the user through the mobile user interface in a logical and sequential ordering that refers to the user's needs. In fact, it helps users throughout their interaction with the mobile user interfaces by offering to the elderly users an ordered interface with a high level of sorting. We propose the following formula (3) to calculate this metric:

$$SM = 1 - \frac{\sum_{j=UL,UR,LL,LR}(q_j \sum_{i=1}^n N_{ij})}{4n} \in [0,1] \quad (3)$$

With:

$$q_j = \{q_{UL}, q_{UR}, q_{LL}, q_{LR}\} = \{4,3,2,1\}$$

UL: upper-left

UR: upper-right

LL: lower-left

LR: lower-right

n_{ij} : is the number of objects on the quadrant j.

Each quadrant is given a weighting in q.

So, $q_{UL} = 4, q_{UR} = 3, q_{LL} = 2, q_{LR} = 1$.

3.1.4 Complexity

The main idea of this metric is to provide an optimal number of interactive objects in MUI and a minimal number of alignment points. It helps the user to find only the expected information that correlates with their needs and expectation. This metric has an influence on the context criteria such as age, motivation, education level, type of interaction platform, etc. In fact, novice users usually like interface with low levels of complexity while users having higher education level prefer user interfaces with a high level of complexity. In our work, we calculate the complexity metric as follows (4):

$$CM = \frac{n_{vap} + n_{hap}}{(2n)} \in [0,1] \quad (4)$$

Where, n_{vap} : number of vertical alignment points.

n_{hap} : the number of horizontal alignment points.

n : number of objects on the frame.

3.2 Coherence

Coherence supplies how good the interaction between users and mobile user interfaces is, and secures the efficient use of the MUI. This criterion is subdivided into four metrics: integrality, density,

repartition, and symmetry.

3.2.1 Integrality

Integrality aims to group all mobile interface components to appear like a one piece. In fact, the screen size of the Smartphone is not the same as of a computer that is why it is necessary to adapt the information quantities and form of information, the navigation in the mobile user interface and graphic objects placement according to the visualized support. The best solution to guarantee the visibility of information when the user interacts with the system using device mobile is to secure centered the MUI components of the interface and avoid its fragmentation. The measure of this metric is determined by the extent to which the components are related to size, and the relative measure of the space between groups (groups of the component) and that of margins. The good integrality is obtained by using the optimum number of size components (minimize the uses of different sizes in the mobile interface) and leaving less space between objects. When the level of integrality increase, the mobile interface is not centered as well. This metric is given as follows (5):

$$IM = 1 - \left(0.5 \left[\frac{|n_{size} - 1|}{n} + \frac{|a_{sc} + \sum_i^n a_i|}{2a_{MUI}} \right] \right) \in [0,1] \quad (5)$$

Where n_{size} : the number of different sizes of objects used by the interface.

n : the number of objects.

a_{MUI} : the area of the mobile interface.

a_{sc} : the area of the screen.

a_i : the area of the interactive object i.

3.2.2 Density

This metric refers to the minimization of the screen density level that is the set of information presented to the user. This metric is the extent of the number of interactive objects. The level of this metric depends on the motivation, experience, interest of users and the type of target platform. In fact, a user with a low motivation prefers an interface with a low-density level. The density measure (DM) is calculated by (6):

$$DM = 0.5 \left[\frac{\sum_i^n a_i}{a_{MUI}} + \frac{a_{MUI}}{a_{sc}} \right] \in [0,1] \quad (6)$$

Where a_i : area of the interactive object i.

a_{sc} : area of the screen of the interactive platform.

n : the number of the interactive objects.

a_{MUI} : the area of the mobile user interface.

3.2.3 Repartition

Repartition is an overall display of component distribution in the interface, which provides users an equal arrangement of interactive objects among the four quadrants (upper-left, upper-right, lower-left, lower-right). This metric is the comparison between, the numbers of different ways that objects can be organized for the four quadrants and an optimal distribution. The optimal distribution is obtained when the n objects are evenly allocated with the quadrants of the MUI. However, for n components, there are $n!$ different ways to organize them. In each quadrant, n_j object can be organized with $n_j!$ different ways. This metric can be related to the level of user experience. For example, a MUI should propose an optimal distribution for novice users in order to help them to navigate through it. The repartition Measure (RM) is given as follows (7):

$$RM = \frac{\left(\frac{n}{4}!\right)^4}{n_{UL}! n_{UR}! n_{LL}! n_{LR}!} \in [0,1] \quad (7)$$

where n_i is the number of objects on the mobile user interface.

n_{UL} : is the number of objects on the upper-left.
 n_{UR} : is the number of objects on the upper-right.
 n_{LL} : is the number of objects on the lower-left.
 n_{LR} : is the number of objects on the lower-right.

3.2.4 Symmetry

Symmetry is the equal distribution of the quantity of interactive objects such as a button, a text field and a text box on the right and the left columns of an interface. It consists of duplicating components on the left, right, and radical of the mobile interface centerline, and avoid the imbalance in the different part of MUI. For example, symmetry makes the mobile user interface well adapted for users with low motivation to stimulate their interests. In our work, we use the formula (8) proposed by (Ngo et al., 2000)

$$SYM = 1 - \frac{|SYM_{vertical}| + |SYM_{horizontal}| + |SYM_{radial}|}{3} \in [0,1] \quad (8)$$

$SYM_{vertical}$, $SYM_{horizontal}$, SYM_{radial} are, respectively the vertical, horizontal and radial symmetries with:

$$SYM_{vertical} = \frac{|X'_{UL} - X'_{UR}| + |X'_{LL} - X'_{LR}| + |Y'_{UL} - Y'_{UR}| + |Y'_{LL} - Y'_{LR}| + |H'_{UL} - H'_{UR}| + |H'_{LL} - H'_{LR}| + |B'_{UL} - B'_{UR}| + |B'_{LL} - B'_{LR}| + |\Theta'_{UL} - \Theta'_{UR}| + |\Theta'_{LL} - \Theta'_{LR}| + |R'_{UL} - R'_{UR}| + |R'_{LL} - R'_{LR}|}{12}$$

$$SYM_{horizontal} = \frac{|X'_{UL} - X'_{UR}| + |X'_{LL} - X'_{LR}| + |Y'_{UL} - Y'_{UR}| + |Y'_{LL} - Y'_{LR}| + |H'_{UL} - H'_{UR}| + |H'_{LL} - H'_{LR}| + |B'_{UL} - B'_{UR}| + |B'_{LL} - B'_{LR}| + |\Theta'_{UL} - \Theta'_{UR}| + |\Theta'_{LL} - \Theta'_{LR}| + |R'_{UL} - R'_{UR}| + |R'_{LL} - R'_{LR}|}{12}$$

$$SYM_{radial} = \frac{|X'_{UL} - X'_{UR}| + |X'_{LL} - X'_{LR}| + |Y'_{UL} - Y'_{UR}| + |Y'_{LL} - Y'_{LR}| + |H'_{UL} - H'_{UR}| + |H'_{LL} - H'_{LR}| + |B'_{UL} - B'_{UR}| + |B'_{LL} - B'_{LR}| + |\Theta'_{UL} - \Theta'_{UR}| + |\Theta'_{LL} - \Theta'_{LR}| + |R'_{UL} - R'_{UR}| + |R'_{LL} - R'_{LR}|}{12}$$

X'_j , Y'_j , H'_j , B'_j , Θ'_j , and R'_j are, respectively, the normalized values of:

$$X_j = \sum_{n=i}^{n_j} |x_{ij} - x_c| \quad j = UL, UR, LL, LR$$

$$y_j = \sum_{n=i}^{n_j} |y_{ij} - y_c| \quad j = UL, UR, LL, LR$$

$$H_j = \sum_{n=i}^{n_j} h_{ij} \quad j = UL, UR, LL, LR$$

$$B_j = \sum_{n=i}^{n_j} b_{ij} \quad j = UL, UR, LL, LR$$

$$\Theta_j = \sum_{n=i}^{n_j} \left| \frac{y_{ij} - y_c}{x_{ij} - x_c} \right| \quad j = UL, UR, LL, LR$$

$$R_j = \sum_{n=i}^{n_j} \sqrt{(x_{ij} - x_c)^2 + (y_{ij} - y_c)^2} \quad j = UL, UR, LL, LR$$

Where UL, UR, LL, and LR stand for upper-left, upper-right, lower-left, and lower-right, respectively.

X_j : is the total x-distance of quadrant j .

Y_j : is the total y-distance.

H_j : is the total height.

B_j : is the total width.

Θ_j : is the total angle.

R_j : is the total distance

(x_{ij}, y_{ij}) : the coordinates of the centers of object i on quadrant j .

(x_c, y_c) : the coordinates of the frame.

b_{ij} : the width of the object.

h_{ij} : the height of the object.

n_j : the total number of objects on the quadrant.

4 THE PLAIN PLUGIN

4.1 Motivation and Overview

PLAIN¹ (PPlugin for predicting the usability of mobile user Interface) is an Eclipse plug-in that

detects the quality problems of MUIs based on the above-defined usability metrics (expriment, 2016). It takes as input a Java project of MUIs to evaluate, and it generates as output the list of detected problems. As figure 1 shows, our plug-in includes 3 modules: 1) MUI properties extractor, 2) evaluation metrics calculator, and 3) metrics adjustment. First, the plug-in generates all components properties for each MUI. Second, these properties are used to calculate quality evaluation metric measures. Then, based on these measures our plug-in adjusts the evaluation metrics based on the box plot technique. Finally, PLAIN generates the detected defects.

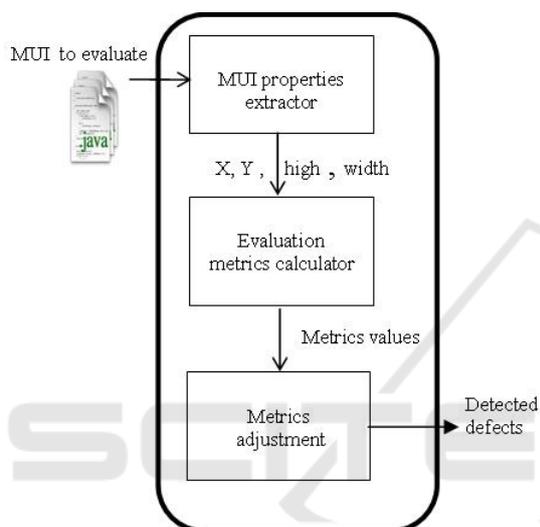


Figure 1: The architecture of PLAIN.

4.2 Functional Architecture of PLAIN Plugin

The architecture of PLAIN is a plugin. To use it, an evaluator should import the source code of MUIs to evaluate a project and opens Navigator View in Java perspective of Eclipse editor.

4.2.1 The UI Properties Extractor

First, our plugin parses the source code of MUI to extract components' properties values. These values would be used to calculate the measurement of quality metrics. Our plugin needs to extract width, height, alignment, axis of coordinates for the left top point of an object, etc. This module will be started when the evaluator clicks on *Identify Problem* button, the MUI properties extractor parses the source code of MUIs and extracts the MUI component properties. Figure 2 presents the values of these properties.

Components	X	Y	Width	Height
1	100	150	50	20
2	10	20	150	25
3	120	20	200	25
4	150	50	120	25
5	10	80	30	25
6	50	50	25	20
7	75	80	30	20
8	85	165	50	25
9	10	70	100	25
10	125	70	100	20

Figure 2: MUI properties values using PLAIN.

4.2.2 The Evaluation Metrics Calculator

This second module aims to calculate the quality metrics values according to our aforementioned formulas (see section 2). It has as input the values of components properties and generates as output the measures of quality metrics. The evaluation metrics are: density, regularity, composition, sorting, complexity, symmetry, and repartition. Figure 3 shows the values of these evaluation metrics.

Adaptiva Interfaces	Density	Composition	Complexity	Sorting	Sorting	Umbry	Symmetry	Repartition
AtiCherCommanderV1.java	0.0	0.13	1.0	0.5	0.85	0.4	0.41	
AtiCherCommanderV2.java	0.73	0.0	0.028	0.5	0.5	0.31	0.4	0.51
AjouterArticleV1.java	0.42	0.15	0.029	1.0	0.875	0.76	0.2	0.55
AjouterArticleV1.java	0.45	0.22	0.042	1.0	0.5	0.60	0.38	0.36
AjouterArticleV1.java	0.32	0.35	0.025	1.0	0.875	0.62	0.17	0.17
ModifierArticleV1.java	0.74	0.22	0.028	0.5	0.875	0.7	0.25	0.22
ModifierArticleV1.java	0.53	0.23	0.049	1.0	0.875	0.74	0.22	0.47
ModifierArticleV1.java	0.42	0.21	0.034	1.0	0.875	0.43	0.12	0.51

Figure 3: A screenshot of the Metrics Calculator MUI of PLAIN.

4.2.3 Metrics Adjustment

Our plugin assesses the MUIs based on a set of metrics. The values of these metrics can indicate the existence of a defect type. In fact, the usability metrics can be interpreted as certain symptoms of one or more defects. So, in the defects detection process, we need to compare these measures with an adequate threshold value. However, it is difficult to generalize these thresholds for all mobile interfaces that are very different in terms of the number of interfaces by application, number of components by mobile interface, etc. Thus, the aim of this module is to adjust the thresholds using the box plot technique.

According to (Hubert and Vandervieren, 2008), the box plot is a very popular graphical tool to visualize the distribution of data. Thus, it determines information about the location and the spread of the data by means of the median and the interquartile range. In our work, box plot takes as input the measures of quality metrics and generates as output the median of each metric that should be considered as a threshold. Figure 4 shows an example of box-plot distribution of one of studied projects called Duolingo.

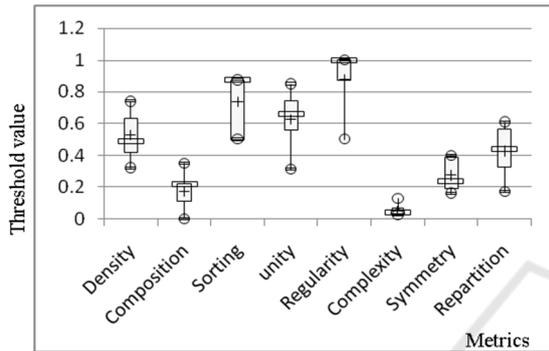


Figure 4: Boxplot distribution of our proposed metrics for Duolingo project.

4.2.4 Defects Detection of MUIs

The following table represents the known state of art defects that can be detected using the structural metrics when their values go beyond specific thresholds. Several studies have gone through the specification of these thresholds. In this work, we adopt the well-known thresholds from the original work of metrics. But, our plugin allows developers to specify their own thresholds as well.

Once threshold values are adapted to the current mobile applications, the problems can be detected. As figure 5 shows, PLAIN lists the detected problems of each MUI.

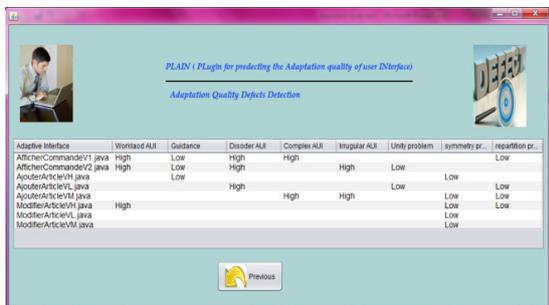


Figure 5: A screenshot of the defects detection of MUI using PLAIN.

Table 1: Metrics and their associated defects.

Metrics	Example of defect
Regularity	Low level of MUI regularity (irregularity) for no motivated user is considered as a defect since this kind of user usually, prefers regular UI which has the same alignment point between all components of the interface.
Composition	Low guidance of MUI for users having low computer skills (experience) and high guidance for users having high experience are considered as an adaptation defects. To resolve these problems, one of the widely used techniques of guidance is the composition which consists to group the components of MUI by tasks of services.
Sorting	Low sorting of components for novice users can provoke bad arrangement of MUI. This problem can disturb the user during their interaction with the system.
Complexity	When the MUI has high complexity, the novice user cannot succeed to achieve his task.
Integrity	Low integrity of MUI which has no centered MUI components proposed to old users can be considered as adaptation defects.
Density	Proposal of an MUI with high density (workload) for users with low levels of education is considered as adaptation defects because this kind of user usually prefers just the right information according to their needs.

5 VALIDATION

To assess our work for MUI evaluation, we conducted a set of experiments based on 4 mobile applications (Duolingo, Accuweather, loan calculator and HandicraftWomen). The goal of the study is to evaluate the efficiency of our tool for quality defects detection. In this section, we first present our research questions and then discuss the obtained results.

5.1 Research Questions

We assess the performance of our tool by finding out whether it could detect the usability defects of

mobile interfaces. Our validation is conducted by addressing the following research questions outlined below. We also explain how our experiments are designed to address these questions:

Research Question 1: Is PLAIN effective to measure the quality of a given mobile user interface?

Research Question 2: How do the structural measures of mobile user interface affect the mobile interface quality rating?

To answer Research Question 1, we test the following hypotheses:

H₁: given a specific mobile user interface, the means of user interface quality for the user rating and the PLAIN are not equal.

H₂: given a specific mobile user interface, there is a strong positive correlation between the user rating and the PLAIN in terms of interfaces quality values.

To answer Research Question 2, we test this hypothesis:

H₃: given a specific mobile user interface, the values of the calculated metrics are strongly correlated with interface quality values given by both the users and the PLAIN.

5.2 Studied Projects

The validation is conducted over the evaluation of four open source android applications: Duolingo², Accuweather³, loan calculator⁴, and HandicraftWomen⁵.

The corpus used includes releases of Duolingo which is a great application for learning a different language. It customizes the course according to the user's goal (casual, regular, serious) and experience (beginner or medium).

Accuweather is an application that provides a prediction about the current and future weather. It has a dynamic user interface that changes depending on the location, time of day and weather conditions. This application allows users to personalize the number of displayed information according to their needs. loan calculator is one of the best simulation credit applications that help users to simulate their personal loan.

¹<https://github.com/mkaouer/PLAIN>

²<https://github.com/KartikTalwar/Duolingo>

³<https://github.com/AccuWeather>

⁴<https://github.com/kunalbarve/LoanCalculator>

⁵<https://github.com/mabroukachouchane/HandicraftWomen/blob/master/FemmeArtisan.rar>

And, Handicraft Women that aims to support handcraft women in their business activities. This project consists on adapting the current technologies to the profile of those handcraft women. We have chosen these projects because of their medium to large size; they considered the most popular used application and can be used as inputs to our tool. We also extracted from the Google Play Store the user rating of each application. Table 2 presents the properties of the studied mobile applications.

Table 2: Properties of the studied mobile applications.

Mobile applications	Release	Number of MUI	User Rating
Duolingo	v3.21.0	30	4,7
Accuweather	v4.1.0	9	4,3
loan calculator	v1.7.2	8	4,4
HandicraftWomen	v1.0	20	1,7

5.3 Results for Research Questions

5.3.1 Results for Research Question 1

We performed the t-test on (H₁) and the Pearson correlation on the test (H₂) for both the user rating and the PLAIN, at a significance level of 0.01, on 67 mobile user interfaces in order to test the two aforementioned hypotheses (see section 5.1).

Furthermore, to test the hypothesis (H₁), we performed the t-test for (H₁) as shown in table 2, df=95, for a significance level of 0.01. It shows there is no difference between the means of mobile user interface quality of the user rating and the PLAIN. In addition, to test the hypothesis (H₂), we performed the Pearson correlation test. In table 3, the R-value (0.7100355) shows a strong positive correlation between the user rating and the PLAIN at a significance level of 0.01. Therefore, our tool can be used to accurately evaluate the quality of mobile user interfaces.

Table 3: Pearson correlation and t-test results between the PLAIN and user rating.

	means	R	t-Val	df	p-val
PLAIN	0.497	0.7100355	9.828	95	0.721
User rating	0.430				

Table 4: The Pearson correlation test and t-test between metrics and both the user rating and the PLAIN.

Metrics	User rating			PLAIN		
	R	p-val.	t-test	R	p-val.	t-test
Regularity	0.9503328	0.3545	-0.93048	0.8135283	0.2682	-1.1137
Composition	0.8341943	0.4166	0.081592	0.6207615	0.6824	0.1047
Sorting	0.2179232	0.8322	0.21246	0.4400506	0.6687	0.2932
Complexity	0.67007	0.102	-1.651	0.5855533	0.5689	0.171
Integrity	0.6223945	0.2324	-1.202	0.8018682	0.9379	0.078159
Density	0.680073	0.8703	0.16378	0.6544041	0.5242	0.06392
Symmetry	0.1248698	0.2586	0.00123	0.0789546	0.3214	0.04569
Repartition	0.7511553	0.01309	-2.529	0.7454942	0.9942	0.0072662

5.3.2 Results for Research Question 2

We performed the Pearson correlation test and the t-test for both the PLAIN and the user rating with the eight quality metrics, at a significance level of 0.01, on 67 mobile user interfaces in order to test the aforementioned hypothesis (see section 5.1).

Table 4 shows the results of the Pearson correlation test and t-test for the values of the eight quality metrics and the values of mobile user interface quality given by both the PLAIN and the user rating. First, Table 4 shows that there is a strong correlation between the user rating and the PLAIN and the following metrics at a significance level of 0.01: regularity, composition, complexity, integrity, density and repartition. Second, there are two metrics which have a weak correlation with the user rating and the PLAIN. Sorting with R values 0.2179232 and 0.4400506, and symmetry with R values 0.1248698 and 0.0789546 respectively. Thus, we can claim that our metrics are effective to evaluate the mobile user interfaces quality. To this end, we can accept the hypothesis H_3 for the six metrics (regularity, composition, complexity, integrity, density and repartition) but we fail to accept it for sorting and symmetry metrics. According to the finding results, we can conclude that whether we use PLAIN or user rating to evaluate the MUIs quality, we reach the same results. Therefore, our findings confirm the effectiveness of our plugin and its metrics measures.

5.4 Threats to Validity

In this section we report threats to validity to our study. As an internal validity, we have used state of the art metrics that we have adapted to the context of mobile computing, these metrics are known to be a good measure of the quality of interfaces, and we have no prior validation for these metrics as we relied on their prior work for ensuring their

performance. As a construct validity, we have used box-plot to generate threshold, this cannot be proven to be the best technique especially that, manually tuning these values by an expert can give better results, but in our approach we aim in automating this step and our results were statistically significant. As an external threat, we have used only 4 projects and this may not be enough to generalize our findings, and that's why we are planning on extending the number of projects analyzed to challenge the scalability of our results.

6 CONCLUSIONS

In this paper, we propose a java plugin devoted to MUI evaluation by considering quality metrics, in order to evaluate the usability of the mobile user interface. This plugin called PLAIN includes four modules which provide a generic tool able to evaluate different mobile applications. It can be used to predict the defects of MUIs in early stages of software development. We evaluated our tool on four open-source projects. The findings show that PLAIN is effective to predict the usability of MUIs. Some issues still need investigation, such as additional problems can be considered to detect all the quality defects that can occur. Also, we considered extending the correction of detected defects. We are planning to apply some refactoring operations such as rearrangement of mobile user interface content, resizing the dimension of components, etc.

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