Factors Affecting the Student in Library Borrowing UPN Veteran Collections in East Java

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Keywords: Library Collection, Circulation Services, Librarian.

Abstract: Service is the tip plus circulation for libraries in the service to the user. Because a portion of the circulation services are services most frequently used by library users and therefore the purpose of this study to determine the factors - factors encountered in conducting this circulation. This research using the technique of quantitative description of the approach, in which the author uses 130 respondents as the research object , to find the results of this study, the authors used multiple step involves distributing questionnaires, data analysis, report preparation, and drawing conclusions. Factors - factors that affect student UPN Veteran East Java to borrow library materials among others, to help students obtain information.

1 INTRODUCTION

Library is an institution which has activities in the field of information, education, science, research, recreation, and preservation of the cultural treasures of the nation (Romadhona 2022). Its main activity is to collect, store, or maintain, and present and empower library collections and provide services to the community (Anna & Harisanty, 2019). A library in principle has three main activities, namely: 1) Collect all the information in accordance with the activities and mission of the institution and the community it serves. 2.) Preserving, maintaining, and caring for the entire collection of the library to remain in good condition, intact, wearable and not easily damaged either due to the use or because of age. 3.) College library is a library that is campus environment, its use is to meet the needs of the academic community (Syihabuddin, 2003).

Services circulation is often considered the spearhead for the library in the service to the user (Sunyowati et al. 2022). Because a portion of the circulation services are services most frequently used by library users (Subagyono et al. 2022). in other words, circulation services are one of the library services directly related to library users, so its presence very well determine the image of a library where users (Romadhona, Kurniawan, et al. 2022). Loan collection is one of the main activities in the circulation (Romadhona, Wati, et al. 2022). Lending activities is a process of recording transactions conducted by the librarian with the user when the user to borrow a book. A common type of loan collection is a collection of books (Hernoko et al. 2022).

Utilization of the library collection as carried out in accordance with national standards library. At SNI on the type of collection one of them explained that the library develops collections tailored to the tri dharma college (Romadhona 2020). College libraries provide library materials to support tri dharma college. Library provides library materials irrespective of format or media to support education, research, and community service and other dharma activities in accordance with the program of their parent institutions.

Collection development policy is a policy and planning documents required libraries to impart information in accordance with the duties of their parent organization. Utilization of the collection is the process of generating certainty that libraries meet the information needs of the population it serves in a timely manner and economically, using information resources produced within and outside the organization.

Library of the National Development University (UPN) Veteran East Java in addition to providing general books, and social, there is also a collection of scientific papers. Reference collections such as magazines, catalogues, encyclopaedias, journals, dictionaries, yearbooks, biographies, indexes, and

brochures. Library of the National Development University (UPN) Veteran East Java also provides a reading room as a place to learn, there is also a wifi to make users comfortable and at ease when there.

Collections owned by the Library Unit UPN "Veteran" East Java includes a variety of fields, both in English and Indonesian. Collection comes from purchases, gifts, and donations. As of March 2018, owned collection is:

Table 1: Number Collection.

No.	Collection	Title	Exemplars
1.	Book	19,812	48,157
2.	The scientific work of lecturers	1,360	1,360
3.	thesis	448	448
4.	dissertation	78	78
5.	Practice reports	15	15
6.	Essay	1,599	1,599
7.	Journals	42	42
8.	Newspaper	5	135
9.	Magazine	117	2,892
10.	SC Journal (CD-ROM)	927	927
11.	CD books	342	342
12.	CD magazine	112	112
13.	Diskette books / magazines	114	114

All collections of the UPT UPN Veteran East Java library can be classified into the general collection, reserve collection / reservoir, a reference collection, collection of annual publications, as well as special collections.

Based on the above presentation we were keen to lift the title on Factors - Factors Affecting Student Borrowing Collection at the Library of UPN Veteran East Java. Our reason to choose the above title because they want to know the factors - factors that affect student UPN Veteran East Java library to borrow books UPN Veteran East Java.

Based on the explanation above, then the problem can be formulated as follows. What factors affect student borrowing UPN Veteran East Java library collections in East Java. As for the goal is to identify factors - factors encountered in conducting circulation services.

2 THEORITICAL FRAMEWORK

One of the critical success of a library is a collection of library materials or possesses. A library would be meaningless if the available collections are not in accordance with the need's users. Therefore, a library must be attentive to the need's users in the procurement of library collections.

Adequate collection of library materials, both regarding the number, type, and quality, well-organized, with the processing system and ease of access or retrieval of information, is one key to the success of the library. Therefore, the library needs to have a collection of relatively complete library materials in accordance with the vision, mission, strategic planning, policies, and objectives. The library collection is good, can meet the tastes, wants and needs of readers (Sutarto, 2006).

Utilization in Indonesian dictionary means a process, method or act utilize / use, meaning it can be concluded that the utilization is a process or way, of making to take advantage of anything we need (Hasan, 2005).

In terms of the use of library materials in the library utilization is influenced by internal and external factors (Suwarno, 2009), Internal factors include:

A. Individual needs
   a. Cognitive needs
      Needs related to information, knowledge and understanding. This requirement is based on the desire or urge - the urge to meet and master the environment, as well as satisfy our curiosity and encouragement for our investigation. According to the author in this study cognitive needs related to the needs of students used the collection to obtain the information.
   b. Effective needs
      Needs associated with aesthetic experience, pleasure, and emotional experience. Effective needs are related to the needs of students in the use of the collection because there will be a feeling of being satisfied, comfortable, and safe because it has been informed by reliable based on the information presented in the collection, and information that comes directly from the experts or experts of a science. So, there are no doubts of the students in the use of the information contained in the collections.
   c. Personal integration needs
      Needs associated with credibility, confidence or trust, stability, and the status of the individual. This requirement comes from the urge for self-esteem. Personal integration needs regarding the needs of students used the collection as personal information in the process of completing academic assignments.
   d. Social integration needs
      Needs related to the addition of household contacts, friends, and the outside world. This

need is based on a desire to affiliate. Social integration needs can be exemplified, for example, a student uses a book which is a collection of media for a discussion with a friend about the information in a book. Through the utilization of the collection and to discuss the information in the collection of the media guide students to establish interaction with other people who are nearby.

 e. Needs runaway

Needs associated with the desire to get away from the pressure, reduce tension, distraction, and the urge to seek entertainment. Needs runaway can be exemplified, for example, a student can earn by utilizing the collections of the library such as reading literature, novel or a book - a book that entertains the students, so that the book serves as a medium to escape from the problems being experienced, relieve boredom, obtain entertainment, feel the inner peace.

B. Motive

Motive is a reason or impulse that causes a person to do something / act / behave a certain (Handoko, 2002), Motif is stimulation, encouragement or power for the behavior (Sunaryo, 2004), It can be concluded that each motif has a goal and member encouragement to someone to take action.

C. Interest

Interest is the appeal both from within and from outside (Dalyono, 2010), Interests is a typical disposition arranged through individual experiences have to find the object, activity, understanding, skills and goals as a result of caregiving and deployment capabilities. Term interest is often interpreted as the pleasure of someone about something.

The external factors include:
A. Completeness of collection

Completeness of a library can have an impact on services in the library. The library should provide educational media library furnishings and equipment that the ratio of the amount depends on the number of learners. In addition, librarians must procure a collection to complement the library collection in order to provide excellent service. The procurement process is usually to purchase library, grants or donations. Procurement should do so routine in the library collections always follow the development of science.

B. The skills of librarians in serving users

Librarian is someone who has the competencies acquired through education or training and librarianship as well have a duty and responsibility to carry out the management and library services. Librarian skills are needed to be able to provide superior service to learners, it is hoped the information needed by learners can be determined with the help of librarians. Librarian skills can also be developed by participating seminars on librarianship.

C. Limitations in the search facility back

Retrieval process consists of a collection of documents, the information needs of users, the matching process between the two. Libraries need a means to be able to facilitate search collections so more efficiently and effectively. Search means there is now a free (open source), for example SLIM.

All the above explanation can be stated that there are two (2) factors that affect users of library materials that utilize internal factors that include the needs, motives and interests, external factors include the completeness of the collection, librarian skills in serving users and limitations in retrieval.

In accordance with the above literature review, we will use all the review of the literature that has been described above on the grounds that the two theories that they give as a benchmark for our report.

3 LITERATURE REVIEW

The results of the research already carried out by students at the University of Indonesia, which examines factors - library book collections utilization factor in learning activities (Maraharja, 2013), This study discusses the factors - library book collections utilization factor in learning activities. This study aims to identify factors - the utilization factor of a collection of books in learning activities. This research is a quantitative research with survey method. Respondents in this study were school students. Data collection methods used in this study using a questionnaire. In the research that has been conducted shows that the need to use a collection of books just to get recognition from others (peers and teachers), or rather want to be considered a smart man, but still there is a need to add information, understand the lessons, self-development and self-nurturing. While the motive is largely motivated to add insight and knowledge, others to do chores, take advantage of free time, prepare for the exam and the atmosphere is conducive library. While nearly half

interest in utilizing and borrowed a collection of fiction for example comics, story books and novels, others used textbooks, newspapers, and collections of nonfiction. Ministry where the collections are still less complete, less up to date and not in accordance with the subject matter so that learners feel less satisfied in utilizing the collections provided by the library SMP Ananda. The results obtained for an assessment of the librarians less able to help learners in providing services. According to librarians less skilled learners.

4 RESULTS AND DISCUSSION

Table 2: Obtain Information.

	Frequency	Percent
Very helpful information	87	66.9
Less help get information	35	26.9
No help obtain information	3	2.3
And others	5	3.8
Total	130	100.0

In this case we can see that if a student wants to borrow library materials in the library collection it will be very helpful in fulfilling the needs and assist in the task for reading material or reference to complete the task.

Table 3: Benchmark Confidence in the Library Information.

	Frequency	Percent
From friend	46	35.4
From experience	45	34.6
From the Internet	27	20.8
From other libraries	7	5.4
Etc	5	3.8
Total	130	100.0

We can see that most of it is from a friend who became a benchmark of trust information in the library because since the environment is very influential in terms of any so our friend can also obtain any information certainly in terms borrowed library materials in the library collection.

Table 4: Media Get Information.

	Frequency	Percent
Print media	28	21.5
Social media	64	49.2
The electronic media	33	25.4
Etc	5	3.8
Total	130	100.0

From the above table that the social media be the answer to the most dominant among the other answers because the media in getting information faster and up to date is through social media can access them anytime students in a way easily, quickly and free of course.

Table 5: Reasons Borrowing Books at the Library.

	Frequency	Percent
Escape from everyday fatigue	26	20.0
Breaking away from the problems of the lecture	50	38.5
Spending free time	25	19.2
Obtaining entertainment	1	8
Etc	28	21.5
Total	130	100.0

From the table above we can see that the answer escaping from the course problem is the most dominant answer among the other answers. This is because for most students who borrow library collections in the library only to lose their assignments and assignments in their assignments, only a handful of students visit the library for entertainment.

Table 6: Completeness of Library Collections.

	Frequency	Percent
Very complete	51	39.2
Less complete	69	53.1
Incomplete	5	3.8
Etc	5	3.8
Total	130	100.0

From the above table we can see that the collections held by the Library of UPN "Veteran" East Java province answers to the most dominant is the complete lack of it also affects the students would not be his to visit the library with its purpose is to borrow the collection in the library, preferably a library also pay attention to the collections held to allow students more frequent visits to the library and borrow library materials owned by the library.

Table 7: Engagement Librarian in Lending Process.

	Frequency	Percent
Directing directly	55	42.3
Librarians only shows methods through diagrams	48	36.9
Cool when students are confused	18	13.8
Etc	9	6.9
Total	130	100.0

From the above table we can see the top answer chosen by the students are directed directly librarian during the process of borrowing takes place this continuous with the quality of services that are owned by the Library of UPN "Veteran" East Java province. This is very good because if the quality of services provided by the Library of UPN "Veteran" East Java province better, it will have an impact on students as students often come to the library and borrow books at the library.

Table 8: Loan Process Support Facilities.

	Frequency	Percent
Very adequate	74	56.9
Inadequate	51	39.2
Inadequate	1	0.8
Etc	4	3.1
Total	130	100.0

From the table above we can see that supporting the borrowing process is very adequate, for example, it can be seen when students want to borrow books provided that OPAC is a tool to guide the resources (books) needed after looking at bookshelves that have been sought in OPAC students putting book bags which has been provided by the UPN "Veteran" Library in East Java.

Factors - factors that influence students to borrow library materials in the Library of UPN Veteran East Java divided into two internal factors and external factors. Internal factors include the individual needs, motives, and interests. External factors include the completeness of the collection, librarian skills in serving the user, and the limited facilities in the search returns.

The need of information is one of the important needs and must be met. Because the information can respond and solve problems in daily life - today. The need of information included in the group of cognitive needs, the need for effective, the need for personal integrity, social integrity requirements, and needs an escape.

Cognitive needs may include requirements relating to information, knowledge and understanding (Geck, 2006), This requirement is based on the desire or urge - the urge to meet and master the environment, as well as satisfy our curiosity and encouragement for our investigation. From the data that we have taken from the field is a collection of books is a collection of the most support for the coursework by students UPN Veteran East Java so that the students come to the library to do a loan service books that interested him were the

average - average students there feel that the collection greatly aided library for information.

Needs are effectively needs associated with aesthetic experiences, pleasures, and emotional experiences. Needs effectively relate to students' needs in the use of collections because they create a sense of satisfaction, comfort, and security because they have been reliably informed based on the information presented in the collection, and information that comes directly from the expert or experts of a science, so it does not appear doubts of the students in the use of information in the collection (Battleson et al., 2008), From the data that we have taken from the field is a student of UPN Veteran East Java trust the accuracy of the information contained in the library of his friend rather than his own experiences. Collection of books again - again become a favourite collection of students to solve personal problems and complete the task of lecturers compared to other collections in the library so that the resulting sense of satisfaction when they already meet or are already splitting of the existing problems in themselves each - each. We can conclude that the effective needs of students are met by the collections of the library.

The need of personal integrity that needs associated with credibility, confidence or trust, stability, and the status of the individual. This requirement comes from the bribe for self-esteem. Personal integration needs with regard to the needs of students used the collection as personal information in the process of completing academic tasks (Georgas, 2013), From the data we already take the field is a collection of books is a favourite of readers for students to gain knowledge of intellectual on each - each student, but to pity the students are now relying more on the Internet to help analyse problems and to assist scientific thinking than entrusting the library to help solve these problems. We can conclude that the personal integrity needs of the students more inclined to be resolved with the help of the internet in the library collection.

Social integrity needs are needs related to the addition of household contacts, friends, and the outside world. This need is based on a desire to affiliate. From the data we've collected in the field is social media more attached to myself each - each student compared to other media, resulting from social media they can take advantage of the library collection to find a discussion to solve the problems of each - each student.

Escapement needs to be defined by the needs associated with the desire to get away from the

pressure, reduce tension, distraction, and the urge to seek entertainment. From the data we have collected in the field is the average - average students UPN Veteran East Java borrow books at the library to escape the problems of the course.

Motifs can be a reason or impulse that causes a person to do something / act / behave certain. Gathering the use of motives or encouragement causes students to take advantage of library collections. The motive can be called an exploration pattern. The motive for exploration is to examine and investigate the motives. Exploration motif is very important for science because humans have a curiosity that always want to know the things that are still secret. From the data we have collected in the field most of the work the students have to borrow books at the library motive is to increase knowledge, work and complete the task,

Interests are typical disposition arranged through individual experiences must find the object, activity, understanding, skills and goals as a result of caregiving and deployment capabilities. Term interest is often interpreted as the pleasure of someone about something. Someone will have a high interest in reading if the reading is easy to understand, dense text, there are depictions that seem alive, it involves the reader raises various emotional reactions and require prior knowledge. From the data we have collected in the field indicates that the students UPN Veteran East Java more have more interest in the collection-related and consistent with study program elaborated by the student,

Completeness of a library can have an impact on services in the library. The library should provide educational media library furnishings and equipment that the ratio of the amount depends on the number of learners. In addition librarians must procure a collection to complement the library collection in order to provide excellent service (Yeoman & McMahon, 2016). The procurement process is usually to purchase library, grants or donations. Procurement should do so routine in the library collections always follow the development of science. From the data we have collected in the field shows that students there are already satisfied with the completeness of library collections UPN Veteran East Java library.

Librarian is someone who has the competencies acquired through education or training and librarianship as well have a duty and responsibility to carry out the management and library services (Anwar, 2010), Librarian skills are needed to be able to provide superior service to learners, it is hoped

the information needed by learners can be determined with the help of librarians. From the data we get on the ground already show that librarians library UPN Veteran East Java sometimes drive directly, or just show procedures for borrowing library materials through diagrams and sometimes librarians would ignore the current confusion of students who will be trading book lending.

Retrieval process consists of a collection of documents, the information needs of users, the matching process between the two. Libraries need a means to be able to facilitate search collections so more efficiently and effectively. Search means there is now a free (open source), for example SLIM. From the data that already we get the field indicate that most students are helped by the facility retrieval library materials, because they already have experience of how to find library materials they need quickly and effectively without wasting considerable time, but it is when a student their need've briefed how to find library materials digitally and how to borrow library materials in the library UPN veteran East Java.

5 CONCLUSIONS

In the research that has been done we found that the collection of books that are excellent students to solve problems that exist in the lecture. The book collection is a collection of the most support for the coursework by students UPN Veteran East Java so that the students come to the library to do a book-lending service where the average - average they feel that the library's collection is very helpful to get information. The internet remains a medium that is relied upon to help analyse problems and to assist scientific thinking than trusting to help the library to solve these problems. However, students still realized that by borrowing a book they will escape from the problems of the course. Motif students borrow library collection is to add insight, working and completing individual tasks - each student in accordance with the program of study taken. As for the completeness of the collection, the skill of librarians and library facilities in East Java UPN Veteran been fulfilled properly so that it can assist the process of borrowing books the students. Based on the conclusions of our research results suggest to the library to create interesting programs via the Internet so that students more rushing - flocking to borrow library collections in the library UPN Veteran East Java. As for the completeness of the collection, the skill of librarians and library facilities

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