






# Students Want to Experiment While Teachers Care More About Assessment! Exploring How Novices and Experts Engage in Course Design

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**Keywords:** Learning Analytics, Learning Design, Learning Activities, Indicators, Pedagogies, Discourse Analysis, Thematic Analysis, Co-Designing, Comparative Study.


**Abstract:** Learning Design (LD) is the strategic orchestration of educational components to create a rewarding experience for students and educators. Adapting it to real-world scenarios with evolving technologies, like learning analytics (LA), adds complexity but offers the potential for enhanced learning outcomes and engagement. Prior research highlights the growing importance of LA in informing LD decisions. The FoLA<sup>2</sup> method offers a collaborative approach to course design considering LA implications. This study pursues two primary objectives. Firstly, to enhance the FoLA<sup>2</sup> method by granting course designers access to the Open Learning Analytics Indicator Repository (OpenLAIR) that facilitates visual connections between LD pedagogies, LD-LA activities, LA indicators and their metrics. Secondly, to explore how novice and expert groups utilize the FoLA<sup>2</sup> methodology to design a course in Technology Enhanced Learning. The findings indicate that OpenLAIR aided both groups while designing the course. Moreover, findings show that the design of novice and expert groups aligns at a fundamental level on how theory needs to be communicated and then diverges in the practical application of it where novices prioritized pedagogy and activity design, while experts focused more on data harvesting and LA application.


## 1 INTRODUCTION


Learning design is about planning and creating a learning experience that works well for both students and teachers. It has the potential to optimize pedagogical efficacy and learner outcomes, while simultaneously enhancing student engagement and satisfaction (Deterding et al., 2011; Harrington et al., 2014). A professional Learning Design (LD) involves defining the appropriate pedagogies, selecting relevant learning activities and their interactions, organizing the course content and learning materials, choosing suitable assessment methods, evaluating the course outcomes, and adopting the appropriate technologies


(Schmitz et al., 2022). Designing an effective and adequate course is thus not trivial and requires professional training. It becomes even more complex when a course is brought into practice and faces various stakeholder needs and conditions in the field. The challenges increase when we introduce new methods and technologies, like Learning Analytics (LA) to the design for learning (Zhu et al., 2018).


The integration of LA and LD has increasingly become a focal point in research. It is recognized that the efficacy of LA is contingent upon the availability of rich contextual information, which is partially informed by LD and empirical evaluations of previous courses and cohorts (Banihashem et al., 2022; Ahmad et al., 2022a; Drachslers, 2023). The results of this research can be observed in various instruments, such as the work of Gruber (Gruber, 2019) that introduced LD-Cards by adding LD-LA activities to LD events, other initiatives such as LA-Deck (Alvarez

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et al., 2020), and general co-creation tools (Vezzoli et al., 2020).

Notably, studies like (Mangaroska and Giannakos, 2018; Nguyen et al., 2022) have further emphasized the role of how LA informs LD decisions in online education. In traditional face-to-face educational environments, such instances are comparatively rare. In this context, the FoLA<sup>2</sup> method by Schmitz et al. (Schmitz et al., 2022; Schmitz et al., 2023) stands out as a novel approach that enables teachers, students, and advisors to collaboratively design effective courses while considering the implications of using LA for the course. For example, if you want to design a course in Mathematics that exploits the benefits of Learning Analytics and Learning Technologies it is recommended to involve all stakeholders (teachers, students, technology advisors, assessment specialists, study coaches and more) either by getting them in the co-design session or play their role during the co-design. The FoLA<sup>2</sup> method provides a systematic approach to enable this (Schmitz et al., 2022; Schmitz et al., 2023). However, optimizing the educational outcomes of a course derived from the FoLA<sup>2</sup> method requires participants to possess an in-depth grasp of the possible synergies between LD and LA, knowledge that most stakeholders might not have. Thus, as an initial objective in this research, we investigated the potential for augmenting the FoLA<sup>2</sup> method by offering course designers access to the Open Learning Analytics Indicator Repository (OpenLAIR) of LA indicators for their learning activities (Ahmad et al., 2022b). For example, OpenLAIR can show LA techniques that have already been tested and used to infer the student's motivation when solving a specific Mathematical problem. OpenLAIR offers a visual depiction and assistance of the interconnections between previously researched LA indicators, LD-LA activities, and LD pedagogies.

The employment of appropriate instruments often streamlines the creative process. For instance, while pencils and oil paints serve as enablers for artistic creation, their mere possession does not guarantee the production of a masterpiece like the Mona Lisa. Analogously, we do not anticipate uniform outcomes in LD among different course designers utilizing the FoLA<sup>2</sup> methodology. Therefore, a secondary objective of this study involves a comparative analysis of how two distinct groups employ FoLA<sup>2</sup> in the design of an identical learning course. To achieve the dual objectives outlined for this research, we conducted an empirical investigation involving two distinct cohorts: a group of novice Educational Technology students and a group of expert staff members. Both groups were tasked with designing an Educational Technol-

ogy lecture utilizing the FoLA<sup>2</sup> methodology, augmented by the OpenLAIR. The study was guided by the subsequent research questions (RQs):

- RQ1: How do novices and experts in the field of Educational Technologies utilize the OpenLAIR while following the FoLA<sup>2</sup> method?
- RQ2: In terms of the thematic focus, what are the main similarities and differences between the novice and expert groups during the design of a course utilizing FoLA<sup>2</sup> with the OpenLAIR?
- RQ3: In terms of discourse, what are the main similarities and differences between the novice and expert groups during the design of a course utilizing FoLA<sup>2</sup> with the OpenLAIR?

## 2 BACKGROUND

### 2.1 Learning Design with Learning Analytics

Since the early 2000s, LD has gained prominence, with the IMS Global Learning Consortium leading the development of a standardized framework. This framework aims to coordinate learning activities and resources for enhanced interoperability and reusability in education. LD involves deliberate planning and organization of instructional materials, activities, and assessments to facilitate effective learning experiences. It fosters pedagogical innovation, student engagement, and achievement, aligning with constructivist principles. By integrating technology and considering diverse learner needs, effective LD empowers educators to create engaging, learner-centered environments, promoting deep understanding and skill acquisition (Laurillard, 2013).

LA has the potential to play a pivotal role in supporting LD in assessment by providing instructors with data-driven insights that inform and enhance the assessment process (Greller and Drachsler, 2012; Gašević et al., 2016). Reflecting on the design and gathering feedback from students for iterative improvements is crucial (de Quincey et al., 2019). Therefore, LA and LD are two related fields that help create effective and engaging hybrid (face-to-face and online) courses (Lockyer and Dawson, 2011).

Numerous research studies have explored potential links between LA and LD. For instance, (Verpoorten et al., 2007; Leclercq and Poumay, 2005) presented a framework demonstrating how LA can enhance LD, particularly in the context of case-based learning scenarios. Additionally, studies by (Bakharia

et al., 2016; Martin et al., 2016) introduced frameworks in which LA serves to inform educators about the effectiveness of their course LD strategies. (Martin et al., 2016) argued that the process of data collection and analysis, based on the Quality Matters framework, supports educators in evaluating their LD practices. A study by (Blumenstein, 2020) emphasized that aligning students' learning activities with their learning outcomes yields positive effects on student learning, fostering collaborative and self-reliant learning skills. A study by (Ahmad et al., 2022a) introduced a framework that uses and aligns LD-LA activities and provides/recommends LA indicators and their metrics to assess users in the application of LA, based on their selection of LD-LA learning activities.

A structured and learner-centered approach using LD principles helps educators design effective courses. The approach requires clear learning objectives and aligned pedagogical approaches (Biggs et al., 2022; Brady et al., 2010). It analyzes the needs and characteristics of the learners by identifying sequenced learning activities (Dunn and Dunn, 1992) and incorporates appropriate technology and resources (Bates and Poole, 2003). Within a well-designed learning experience, assessments should align seamlessly with the stated learning objectives, offering both formative and summative evaluation opportunities (Suskie, 2018). This learner-centric approach ensures that course design is effective, engaging & conducive to meaningful learning experiences.

It is challenging for educators alone to follow a learner-centric approach and design a course where both teachers and students equally benefit from its outcomes because everyone has different expectations and perspectives (Beatty, 2019; Schmitz et al., 2017). Therefore, it is important for course designers to collaboratively communicate with students when designing a curriculum (Raes et al., 2020; Weitze et al., 2013). Previous studies (Alvarez et al., 2020; Vezzoli et al., 2020) suggested the collaboration of all the stakeholders when designing a course that benefits everyone. As a result, such student-centric designs will enhance engagement, motivation, learning experiences, and learning outcomes and will greatly increase transparency, satisfaction, and retention (Deterding et al., 2011; Harrington et al., 2014). Furthermore, these designs promote a collaborative and inclusive educational experience that benefits both students and instructors (Bergmark and Westman, 2016). Participatory methods such as FoLA<sup>2</sup> by Schmitz et al. (Schmitz et al., 2022; Schmitz et al., 2023), provide stakeholders with timely feedback helping to understand the consequences of choices, and encouraging them to adjust their views (Sitzmann, 2011), thus

making them suitable to co-design a course.

## 2.2 The FoLA<sup>2</sup> Method & OpenLAIR

**The FoLA<sup>2</sup> Method:** The (Fellowship of Learning Activities and Analytics) FoLA<sup>2</sup> (Schmitz et al., 2022; Schmitz et al., 2023) method is designed to facilitate the creation of effective learning activities while proactively considering the integration of technology and LA within the design process. FoLA<sup>2</sup> offers an interactive and educational framework that immerses participants in a simulated environment, enabling a deeper exploration of the principles and practices of LA and learning technologies.

Through FoLA<sup>2</sup>, users engage in collaborative, critical analysis and informed decision-making, allowing them to navigate the complexities of designing impactful learning activities for a course enriched by data-driven insights. This method empowers users to assume various roles and perspectives, tackle design challenges, and harness analytics to enhance educational practices.

FoLA<sup>2</sup> comprises eight sequential steps. First, it begins with role assignments and guiding questions. Second, participants discuss and choose a learning activity and select student and teacher cards that depict the target group. Third, participants discuss the possible challenges and organizational requirements that they should consider during the designing and planning phase. Fourth, subsequently, participants evaluate various types of learning activities and make a choice regarding pedagogy. Fifth, during the development phase, participants decide on interaction sequences and consider the Learning Enhancing Technologies (LETs) for each interaction type. Sixth, they identify LA indicators for each interaction, determine measurement tools, and specify data elements (LA metrics). Seventh, the choices in steps 5 and 6 are evaluated through simulation, assessing alignment with the characteristics of the target group and allowing for changes if needed. Finally, participants may adapt their selections based on simulation outcomes. The organization of the steps and decisions of the users are regulated by a central board, where participants place cards to keep track of their decisions.

**OpenLAIR:** To further amplify the capabilities of FoLA<sup>2</sup> and facilitate the selection of pedagogies, learning activities, and the identification of LA indicators, we introduce a **OpenLAIR**<sup>1</sup>. OpenLAIR is designed to assist individuals in the process of choosing relevant LA indicators for certain learning

<sup>1</sup><https://edutec-tool.github.io/>

activities in order to measure the learning process effectively and evidence-based.

The data and insights within the OpenLAIR are rooted in a literature review undertaken by (Ahmad et al., 2022a). This thorough review involved the manual extraction of data from 161 relevant LA papers published over a decade. The outcomes of this literature review revealed promising synergies between learning activities in LD and LA, bridging these two domains. In addition, to assess the functionality and practical utility of OpenLAIR, an evaluation study (Ahmad et al., 2022b) was undertaken with the participation of experts. Tools such as LAXplore and information harvester are developed to keep OpenLAIR updated automatically (Ahmad et al., 2023).

OpenLAIR is a web-based application that offers users a structured approach to select evidence-based indicators tailored to educational practices, facilitating the integration of LA into their courses based on LD principles. This tool systematically and categorically organizes various instruments related to LD and LA. These instruments include LD events or pedagogies (e.g., exploring or creating), LD-LA activities (e.g., watching or writing), LA indicators (e.g., engagement or self-regulation), and their corresponding LA metrics (e.g., time or initiative). For example, OpenLAIR can be used in the following way: in a Mathematics course the teacher want students to follow the Practice LD-Event. To practice, students will do an Exercise as a LD Activity. For this LD Activity, the teacher wants to see the student's self-efficiency. To get the self-efficiency indicator, OpenLAIR will show the data (metrics e.g. time spent) needed to be collected in order to infer it.

### 3 RESEARCH METHODOLOGY

The current study took place in the context of a Technology-Enhanced Learning lecture at the Goethe University Frankfurt. Bachelor and Master students in Computer Science, Bioinformatics, and Business informatics are allowed to participate in the lecture and receive six ECTS credits. The lecture runs through the whole semester where students every week learn about different topics such as learning theories, intelligent tutoring systems, LA, etc. The lecture is run by the EduTec team members who specialize in different topics of Technology-Enhanced Learning. To accredit the lecture the students had to conceptualize and present a Technology-Enhanced Learning solution, and also pass a written exam.

For this study, there were two different groups of participants. The first group (novice) consisted of six

students (1 male, 5 females) from the Technology-Enhanced Learning lecture. Participation in the study happened almost at the end of the semester, thus the students were supposed to have a basic understanding of the topics related to Technology-Enhanced Learning. For participating in the study, the students received five extra points on top of their exam scores. The second group (expert) of participants consists of six members of the Technology-Enhanced Learning staff (1 female and 5 males; 1 Postdoc and 5 Ph.D. students). For the expert group, participation in the study was voluntary.

According to (Wiggins and McTighe, 2005), the extent of staff participating in course design can fluctuate significantly contingent on the context, institution, and course intricacy. Frequently, course design materializes as a cooperative task, engaging numerous individuals with diversified roles and competencies. On average, the number of contributors or stakeholders engaged in course design typically ranges from five to six individuals. These parties might encompass instructional designers, educators, assessment specialists, students, educational technologists (such as Technology-Enhanced Learning or Learning Analytics advisors), and educational consultants, among others. The precise composition of the team is contingent upon institutional norms and the specific requirements of the course. Given this experience, we are confident that involving six participants is sufficient for the lecture's design.

For each group of participants, we conducted a FoLA<sup>2</sup> session. The objective of the FoLA<sup>2</sup> session was to design/improve a lecture in Educational Technologies. To facilitate and oversee the course design process using FoLA<sup>2</sup> and OpenLAIR, we appointed two moderators. The first moderator, acting as the game master, was responsible for managing FoLA<sup>2</sup> activities. The second moderator assisted the game master and provided support through the OpenLAIR, including demonstrations of the tool's capabilities during learning events/pedagogies, learning activities, or LA indicators and their metrics (measurements). Additionally, the second moderator documented the progress by capturing images of the FoLA<sup>2</sup> board approximately every ten minutes. Each member of both groups has to take a different role in the FoLA<sup>2</sup> method, such as learner, teacher, learning analytics advisor, technology-enhanced learning advisor, educational advisor, instructional designer, assessment advisor, study coach, and manager.

Each group played the game once, with an average session duration of 59.5 minutes. The game began with an introduction and explanation of the rules by the first moderator. OpenLAIR was introduced as

a supportive resource to aid participants in selecting relevant instruments.

In this study, we incorporated the Eight Learning Event Model (8LEM) pedagogy, as developed by Leclercq & Poumay (Verpoorten et al., 2007; Leclercq and Poumay, 2005), within both the FoLA<sup>2</sup> and OpenLAIR. The 8LEM serves as a widely recognized pedagogical reference model, aiding educators and course designers in broadening the spectrum of learning approaches available to students. This model encompasses eight distinct learning events: create, explore, practice, imitate, receive, debate, meta-learn/self-reflect, and experiment. Furthermore, we utilized the FoLA<sup>2</sup> board game to design a Technology-Enhanced Learning course, fostering effective learning activities with technology and LA integration. It offers an interactive, educational framework for deepening LA and learning technology understanding. Additionally, we leveraged OpenLAIR to provide guidance and assess the choices made by course designers in selecting relevant instructional methods. We used one smartphone microphone placed at the center of the table to record the audio of the FoLA<sup>2</sup> sessions. Furthermore, we used a second smartphone to take pictures of the FoLA<sup>2</sup> boards to document the course development.

We analyzed the pictures from both FoLA<sup>2</sup> boards transforming them into a tabular format for better representation and understanding (see Tables 1, 2, and 3).

Furthermore, for data analysis, we employed the trial version of the Trint software to transcribe the audio recordings. Subsequent verification, contextual annotation, and noise reduction were executed within the Trint software to enhance the accuracy and interpretability of the dialogic transcripts. We further removed the filling words that were meaningless for our analysis such as “Okay”, “Ahh”, “Umm”, irrelevant discussions, and a repeat of sentences.

The transcripts were exported as two spreadsheets (expert and novice). The spreadsheets contained person roles, timestamps, and dialogues. Codes and group types (expert and novice) were assigned manually to the spreadsheets.

During the code extraction and assigning process, ChatGPT 3.5 was used to help and assess in summarizing long (more than two sentences) dialogues into two to three words. This was performed nine times for the expert group and six times for the novice group. The main researcher then reviewed if the extracted words could be used as a code.

To further assess the reliability of inter-rater kappa coefficients for the applied codes, we devised multiple-choice surveys containing 20 randomly selected dialogues/statements from each pool of 335 to-

tal dialogues for the novice group and 303 dialogues for the expert group. Each dialogue featured two to five code assignments. For example, if a dialogue had four code assignments, we introduced four additional random codes, resulting in a total of eight codes, where only four were supposed to be correct. The raters were then asked to select four codes from this list (eight codes) for the respective dialogue. If a dialogue had two correct codes we provided a list of four codes, where only two were true. Five expert raters (n=5) were invited to participate in the code assignment evaluation.

For the novice group, we obtained an 83% inter-rater agreement, and for the expert group an 86% inter-rater agreement. According to Landis & Koch's (Landis and Koch, 1977) inter-rater kappa coefficient, an agreement percentage exceeding 80% is considered almost perfect. In accordance with Fleiss' (Fleiss, 1971) criteria, a final value surpassing 75% is deemed excellent.

To further analyze the data, we applied Epistemic Network Analysis (ENA) (Shaffer and Ruis, 2017) to our data using the ENA Web Tool (version 1.7.0). The ENA algorithm uses a moving window to construct a network model for each line in the data, showing how codes in the current line are connected to codes that occurred previously (Ruis et al., 2019), defined as 4 lines (each line plus the 3 previous lines) within a given conversation. For ENA graphs we used the online ENA tool ([app.epistemicnetwork.org](http://app.epistemicnetwork.org)).

We have generated two ENA models for both groups (novice and expert). The first content-based (thematic focus) ENA model included the following codes: Activity, Apply knowledge, Knowledge gained, Assessment, Constraint, Create event, Debate event, and more. The second discourse-based model included the following codes: Agreement, Disagreement, Proposal, Assumption, Irrelevant discussion, moderation, Reminder, and more. We defined conversations as all lines of data associated with a single value of Groups subsetted by PersonRole.

To provide a clearer visualization for our analysis, we merged the following codes together: Wearables, Mind mapping tools, PowerPoint, SmartScreen, and Virtual reality were merged into “technology adoption”. We also merged all the constraints together into the category of “constraint”, which includes hybrid settings, weather, time, small class, constructive alignment, and using Moodle. Finally, we merged peer assessment, final grade, automatic assessment, self-assessment, peer review, formative assessment, and exam into “assessment”.

We applied ENA for two different analyses, the first one regarding the thematic focus of the discus-

sion (e.g. pedagogies, activities, technologies, etc.) and the second one regarding the discourse flow (e.g. asking questions, agreeing, clarifications, etc.).

## 4 RESULTS

Table 1 provides an overview of the constraints that emerged during the course design process, as identified by both the novice and expert groups. Among these constraints, hybrid settings and the integration of Moodle into the course design were recognized as common challenges by both groups. However, there were divergent perspectives as well. The novice group emphasized the importance of weather, timing, and location as significant constraints, factors that directly impact their engagement and participation. In contrast, the expert group highlighted the challenges associated with managing smaller class sizes and achieving constructive alignment, underscoring their focus on pedagogical and instructional considerations.

Table 2 provides a comprehensive overview of the data-sharing agreements and technology adoption readiness levels among both the novice and expert groups. The novice group, exhibited a moderate level of concern when it came to sharing students' and teachers' data, and they displayed a strong willingness to embrace new technologies. In contrast, the expert group expressed a high degree of openness from teachers to share data. These findings highlight variations in data-sharing attitudes while emphasizing a shared readiness for technology integration.

Table 3 provides insights into the pedagogical choices made by both the novice and expert groups. Notably, the novice group employed four distinct pedagogies, whereas the expert group opted for three. Both groups concurred on the use of 'Receive' and 'Practice' pedagogies. It's evident that the novice group exhibited a stronger inclination towards fostering experimentation and facilitating discussions to apply the knowledge acquired during the lecture. In contrast, the expert group demonstrated a preference for engaging in the creation and construction of ideas presented in the lecture.

Table 4 offers a detailed analysis of the utilization and preference for learning activities, pedagogies, interaction types, LETs, and LA tools among both novice and expert groups. The table was compiled based on photographs taken of the final results of the FoLA<sup>2</sup> board.

In Table 4, the "Interaction types" column illustrates the flow of interactions associated with a specific learning activity. For instance, it clarifies the ini-

Table 1: Possible constraints set for the lectures.

Constraints	Explanation	N	E
Hybrid setting	Course is online and in-person.	✓	✓
Moodle as LMS	Course is fully accessible and participable via Moodle.	✓	✓
Weather	Course is accessible regardless of weather.	✓	-
Time and place	Course is accessible anytime, anywhere & without time limits.	✓	-
Small class	Course design should ensures low student numbers do not affect learning objectives.	-	✓
Constructive alignment	Course design must align learning outcomes, assessment methods, & teaching activities to support effective learning.	-	✓

\*LMS = Learning Management System

Table 2: Novice-expert group data provision and technology adoption agreement level.

Group	Subject	Data & Technology	L	M	H
Novice	Student	Share data	-	✓	-
		Technology adoption	-	-	✓
Novice	Teacher	Share data	-	✓	-
		Technology adoption	-	-	✓
Expert	Student	Share data	-	✓	-
		Technology adoption	-	-	✓
Expert	Teacher	Share data	-	-	✓
		Technology adoption	-	-	✓

\*L=low \*M=medium \*H=high

tiator of each activity. The first interaction in Table 4, denoted as "teacher to learner" in the first row, signifies that a teacher is responsible for conveying knowledge to the learners. The "LETs" column provides additional details regarding the technology employed to facilitate each proposed activity, including tools like SmartScreens and video clips. Meanwhile, the "LA indicators" column highlights the potential LA indicators, such as resource usage awareness and learning patterns, that could prove valuable for assessing and presenting the outcomes of the learning experiences.

Table 4 reveals a blend of similarities and differences in the selection of learning activities by

Table 3: Novices and experts pedagogy usage.

Events	Explanation	N	E
Receive	Students receive content from the teacher	✓	✓
Debate	Discuss knowledge through social interaction	✓	-
Experiment	Students learn by doing and handling objects	✓	-
Practice	Exercise/repeat skills to improve	✓	✓
Create	Design or construct something	-	✓

\*N = Novice \*E = Expert

Table 4: Novices and experts LD-LA instruments and technologies usage.

Events	Activities	Interaction types	LETs	LA indicators	N	E
Receive	Presentation/Talk	Teacher → Learner	*SmartScreen SmartScreen, Mobile Phone App	Use of resources *Use of resources	- ✓	✓ -
Receive	Presentation (Online)	Teacher → Learning environment	*Video clips (Moodle)	*Use of resources	✓	-
Receive	Reading	Learning environment/material → learner	Moodle analytics (How often materials are downloaded) Moodle analytics	*Learning patterns Use of resources	✓ ✓	- ✓
Receive	Watching videos and answering questions in video lectures	Learning environment/material ↔ learner	*Video clips (Moodle)	*Student comparison, *Video analytics	-	✓
Debate	Post questions in the forum Forum discussion	Teacher → Learning environment/material Learner → Learning environment/material	*Interaction booster, Concept mapping tool —  —	Engagement, *Social interaction —  —	✓ ✓	- -
Experiment	Group work (problem solving)	Learner → Learner	*Online collaboration environment, Blog/vlog, Mobile-Phone App	Use of resources, *Having fun, Asked for help	✓	-
Practice	Exercise (questions to answer)	Learning environment/material → learner	\	Initiative (Time in collaboration environment)	✓	-
Practice	Group work (presentation)	Learner → Learner → Teacher	*Wearables	Knowledge gain, Final grades	✓	-
Practice	Quizzes during video lecture	Learning environment/material → learner	*H5P elements	\	-	✓
Practice	Essay writing Quiz	Learner → Learning environment/material —  —	*Online collaboration environment *Studycore	*Writing analytics, *Peer assessment Test knowledge	- -	✓ ✓
Create	Project collaboration	Learner → Learner	*Hyperchalk (Menzel et al., 2022)	*Group participation, Asked for help, Project designing, Having fun —  —	-	✓
Create	Project designing Project presentation	—  — Learner → Teacher	*Playing FoLA <sup>2</sup> *Powerpoint	*Engagement, *Project progress	- -	✓ ✓

\*were discussed and marked important to be considered \*N = Novice \*E = Expert

both groups. Both the novice and expert groups proposed common options like presenting, reading, group work, watching videos, and quizzes. However, noteworthy distinctions emerge, with the novice group favoring forum discussions while the expert group leaned toward essay writing and project design as part of the course design process. The same observation extends to LETs and LA indicators. Commonalities included the utilization of SmartScreens and video clips (within Moodle) as technological tools.

Additionally, there was a shared emphasis on LA indicators such as video analytics, resource usage awareness, engagement, online collaboration, and the measurement of having fun. When examining the recordings, both groups initially proposed the "having fun" indicator, signifying that the novice group proposed to derive enjoyment from activities like experimentation or project development. However, the expert group did not attribute significant importance to this indicator. In contrast, the novice group deemed it essential and engaged in further discussion. Ultimately, the novice group reached a consensus that the degree of engagement could serve as a measurable metric for assessing the level of enjoyment in learning activities.

LETs such as interaction boosters and wearables

were exclusively suggested by the novice group, whereas H5P Moodle elements and engaging with FoLA<sup>2</sup> were proposed by the expert group. In terms of LA indicators, the novice group introduced concepts like social interaction and learning patterns, while the expert group brought forward ideas such as student comparison and peer assessment.

To compare the thematic focus between the novice and expert groups we used ENA (see Figure 1). Along the X axis, a two sample t test assuming unequal variance showed Novice (mean=-0.33, SD=0.15, N=8) was statistically significantly different at the alpha=0.05 level from Experts (mean=0.33, SD=0.13, N=8;  $t(13.55) = -9.54, p=0.00$ , Cohen's  $d=4.77$ ). Along the Y axis, a two sample t test assuming unequal variance showed Novice (mean=0, SD=0.30, N=8) was not statistically significantly different at the alpha=0.05 level from Experts (mean=0, SD=0.40, N=8;  $t(12.93) = 0.00, p=1.00$ , Cohen's  $d=0.00$ ).

Figure 1 illustrates that the novice group displays a stronger preference for a course design emphasizing experimentation, (forum) discussion activities, debates, and exercises. This orientation highlights their inclination toward collaborative problem-solving discussions and practical knowledge applica-

tion. In contrast, the expert group showed a preference for a comparable learning activity but adopted a distinct approach. Instead of experiments and weekly exercise-centered lectures, they proposed a project-based course structure. Under this approach, students would select a project in groups at the beginning of the course and collaborate on it throughout the lecture, culminating in a final project presentation at the course's conclusion. Additionally, the course will have more feedback and quiz activities.

To delve deeper into the utilization of the OpenLAIR by both groups, we conducted an analysis and identified multiple instances where the OpenLAIR was referenced (see Figure 1). Notably, the expert group referenced the topic of the *OpenLAIR* 43 times, whereas the novice group referenced it 37 times throughout the dialogue analysis. ENA in Figure 1, reveals that the expert group exhibited a greater association between *OpenLAIR* and *LA*, *OpenLAIR* and *Data collection*, *OpenLAIR* and *Assessment*, and more. In contrast, the novice group displayed more pronounced associations between *OpenLAIR* and *Experiment event*, *OpenLAIR* and *Exercise*, *OpenLAIR* and *Discussion activity*, *OpenLAIR* and *Forum activity*, among others. In summary, these findings suggest that the expert group predominantly employed the OpenLAIR to discuss data collection and the application of LA, whereas the novice group tended to focus on LD-related topics.

When examining the recordings we noticed an interesting observation concerning the thematic focus of the analysis. The novice group exhibited a greater degree of experimentation by modifying the order of events (pedagogies) three times after initially placing the cards and their associated activities. In contrast, the expert group never placed a card before reaching a consensus and never changed the order of the cards.

The novice group placed a total of 32 cards, including everything (events, interactions, etc.) which took them 50 minutes to finish the task. In contrast, the experts placed 27 cards and took them 69 minutes.

Figure 2 presents the ENA depicting discourse analysis within both the novice and expert groups. Along the X axis, a two sample t test assuming unequal variance showed novice group (mean=-0.20, SD=0.08, N=8) was statistically significantly different at the  $\alpha=0.05$  level from expert group (mean=0.20, SD=0.09, N=8;  $t(13.95)=-9.36$ ,  $p=0.00$ , Cohen's  $d=4.68$ ). Along the Y axis, a two sample t test assuming unequal variance showed novice group (mean=0.00, SD=0.51, N=8) was not statistically significantly different at the  $\alpha=0.05$  level from expert group (mean=0.00, SD=0.42, N=8;  $t(13.46)=0.00$ ,  $p=1.00$ , Cohen's  $d=0.00$ ).

In the context of discourse analysis, the expert group demonstrated a prevalence of codes related to *Assumptions* (23 for experts vs. 6 for the novice group) and *Discussions* (40 vs. 24) during proposal development, resulting in a higher frequency of *Disagreements* (11 vs. 5). Conversely, the novice group posed more *Questions* (30 for novice vs. 19 for experts) and generated slightly more *Idea proposals* (41 vs. 36 for experts) concerning technology, activities, and indicators. This led to a greater degree of *Idea elaboration* (34 vs. 17) in comparison to the expert group. Additionally, the novice group displayed a slightly higher level of uncertainty (*Unsure*) (12 vs. 7 times for experts) when agreeing with peers or seeking clarification through questions. Codes such as *Agreements* (59 for novice vs. 56 for experts), *Answers* (17 vs. 19 for novice), and *Objections* (14 vs. 11 for novice) exhibited similar frequencies between the two groups.

Another noteworthy finding from the discourse analysis is the prevalence of irrelevant discussions within the expert group. During various stages of the session, such as making assumptions, raising objections, proposing ideas, agreeing with others, or asking questions, the expert group frequently engaged in discussions unrelated to the current task at hand. These discussions often revolved around personal experiences or past lectures, which were not directly relevant to the ongoing task. As a result, the moderator needed to intervene three times during the session to redirect the discussion back to the primary topic.

For the expert group, we can observe strong associations between Assumption and Discussion, Proposal and Assumption, Agreement and Irrelevant discussion, Agreement and Objection, and Agreement and Clarification. For the novice group, we see stronger associations between Proposal and Idea Elaboration, Agreement and Reminder, Reminder and Proposal, Discussion and Idea Elaboration, and Question and Moderation.

To sum up, the expert group displayed a pattern characterized by a higher frequency of Assumptions, Discussions, and Disagreements, indicating their tendency to engage in in-depth discussions. In contrast, the novice group exhibited more Questions, Idea proposals, and Idea elaboration, suggesting their active exploration of topics. novices also showed slightly more uncertainty. The expert group had a tendency for irrelevant discussions, leading to moderator intervention. Strong associations were found between certain codes within each group.

An intriguing observation within the novice group is the active but mostly silent role of the student designated as the instructional designer. This individual



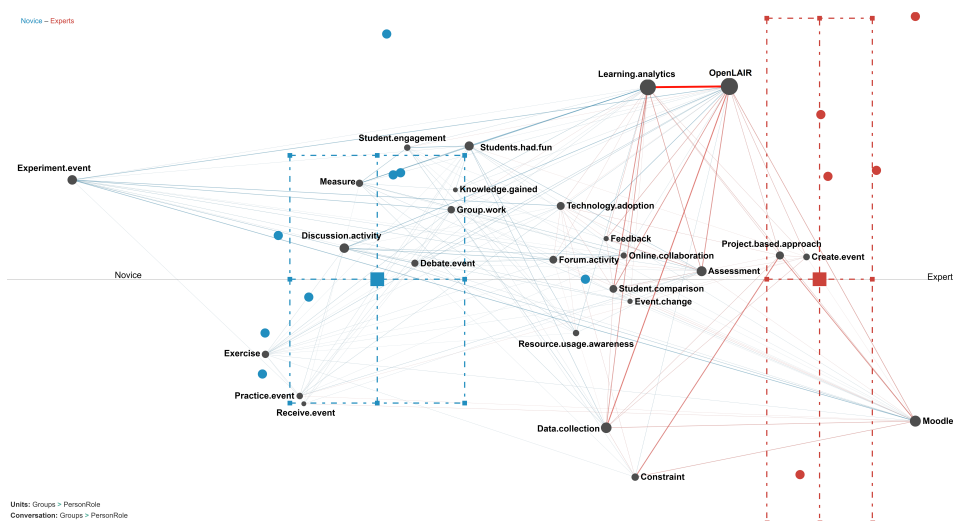


Figure 1: Thematic-based ENA for novice and expert groups.

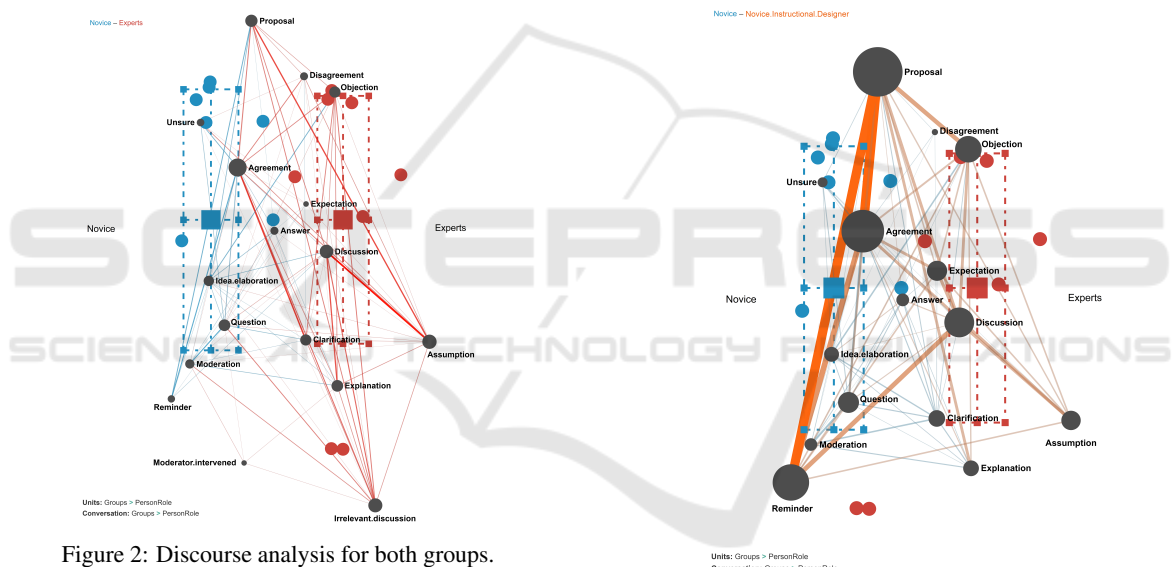


Figure 2: Discourse analysis for both groups.

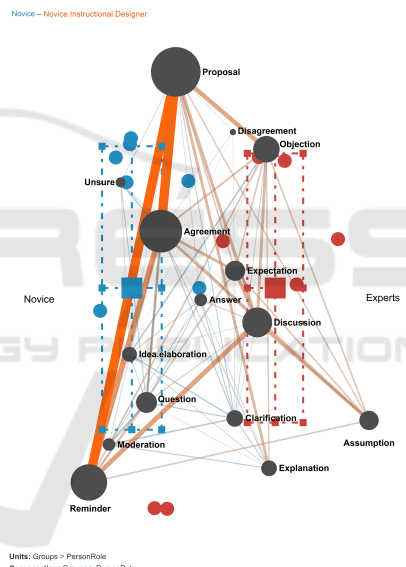


Figure 3: Instructional designer in the novice group.

consistently intervened to emphasize critical aspects in the proposals made by peers, particularly in relation to the initial lecture constraints that needed to be upheld during the design process (refer to Figure 3).

## 5 DISCUSSION & CONCLUSION

RQ1 examines the usage of the OpenLAIR while playing FoLA<sup>2</sup> within novice and expert groups. Our findings indicate that both groups extensively utilized OpenLAIR during their participation in FoLA<sup>2</sup>. Both of them utilized all the LD-LA instruments of the OpenLAIR. Nonetheless, the ENA analysis, as depicted in Figure 1, sheds light on the differing approaches employed by these groups. The expert group

predominantly employed OpenLAIR for the application of LA and data collection and the novice group utilized it more for LD instruments selection, thereby addressing our initial research question.

This discrepancy can be elucidated by disparities in knowledge levels, a phenomenon well-documented in the literature (Siebert-Evenstone et al., 2017). Within the domain of course design, experts typically possess a deep and nuanced understanding of LD, bolstered by years of experience and a wealth of domain-specific knowledge (Chi et al., 1981). This expertise instills in them a sense of confidence in their LD decisions, prompting a preference for relying on their own well-honed judgment rather than resorting to external

repositories. Experts primarily used OpenLAIR in pedagogical knowledge for implementing LA, seeking well-established and tested solutions to derive actionable insights into student performance and behavior (Siemens and Long, 2011). Conversely, novices, who have a less comprehensive grasp of LD activities, tend to depend more on the LD instruments available in the OpenLAIR. Their limited expertise led them to perceive the OpenLAIR as a valuable tool for scaffolded support and guidance in navigating the complexities of LD (Shulman, 1987).

This variation in approach may also be attributed to differences in motivation and priorities, an extensively acknowledged occurrence within the field of educational psychology (Ko et al., 2020). The expert group, comprising seasoned researchers and educators, exhibited a strong interest in obtaining high-quality data, aligning with their commitment to data-driven decision-making, a perspective that has been highlighted in prior research (Peer et al., 2014). Their primary objective was to enable data-driven decision-making, which would ultimately contribute to the improvement of learning outcomes (Siemens and Long, 2011). Their commitment to the improvement of learning experiences was deeply rooted in their professional roles and responsibilities. In contrast, the student participants were primarily driven by extrinsic motivations (Ryan and Deci, 2022). Their focus was directed toward transforming the course into a more appealing, engaging, and enjoyable educational experience (Deterding et al., 2011). Their priorities aligned with their expectations and preferences for a learning environment that transcended mere effectiveness, emphasizing interactivity and fun.

RQ2 delves into the similarities and disparities observed in the choice of various LD-LA instruments, constraints, data sharing, technology adoption, and utilization between the two groups. Both the expert and the novice groups stated the relevance of a hybrid setting to make the course as accessible as possible. Furthermore, the design of both groups highlights the Receive and Practice pedagogies fundamental for the course.

When looking at the differences the most apparent one is that the novice group highlighted the relevance of the Debate pedagogy and focused a significant amount of their effort on designing how to implement the Experiment pedagogy in order to assimilate the already received theory. In contrast, the expert group focused more on the Create pedagogy in order for students to rehearse the received theory and deliver a project for teachers to assess.

This variance can be explained by the inherent differences in perspective and approach between novice

and expert groups, a phenomenon widely recognized in educational research (Chi et al., 1981). novices often have fewer constraints and a propensity to think innovatively and beyond conventional boundaries. In our study, the novice group, unburdened by preconceived notions of time constraints and course logistics, viewed experimentation as an exciting, valuable, and enjoyable endeavor. They were open to exploring unconventional ideas and approaches. In contrast, the expert group's perspective was influenced by their extensive experience and practical knowledge (Ericsson and Lehmann, 1996). They were acutely aware of the potential challenges and logical intricacies associated with experimentation, which led them to adopt a more pragmatic stance. Rather than seeking novel solutions, the experts focused on optimizing and adapting existing pedagogical practices within the course.

This dichotomy is in line with the findings of Chi et al. (Chi et al., 1981), which suggest that novices often exhibit more exploratory behavior, while experts tend to rely on established schemas and domain-specific knowledge. In our study, the experts' decision to incorporate peer assessment as a new learning and assessment activity exemplified their inclination toward refining established practices. These findings highlight the importance of considering both novice and expert viewpoints in the design and implementation of educational interventions.

Another notable difference in terms of the thematic focus is the number of cards discussed and thus placed by the novice and the expert group where the novice group in less time discussed roughly 15% more cards. We argue that an explanation for this can be identified in the findings of our discourse analysis RQ3.

RQ3 is about the differences between the novice and expert groups in terms of their discourse while playing FoLA<sup>2</sup>. To answer this question, our findings reveal distinct communication patterns and behaviors exhibited by both groups during the proposal and consensus development phase. These patterns shed light on the nature of their interactions, the prevalence of specific discourse elements, and the degree of engagement in the collaborative process.

The expert group demonstrated a higher prevalence of codes related to Assumptions and Discussions. This indicates that they engaged in extensive discussions regarding underlying assumptions and deliberated more extensively on the proposed ideas. This emphasis on assumptions and discussions among experts led to a higher frequency of Disagreements, suggesting a more critical evaluation of ideas within the group. These findings align with the notion that experts often possess a deeper understanding of the

subject matter and are more likely to scrutinize assumptions and engage in robust discussions. Conversely, the novice group displayed a different discourse pattern. They posed more Questions and generated slightly more Idea proposals, leading to a greater degree of Idea elaboration. This suggests that novices may rely on questioning and idea generation as a means to understand the topic better and contribute creatively. The higher frequency of uncertainty (Unsure) in the novice group indicates their willingness to seek clarification and engage in a more exploratory discourse (Morrison, 2006).

The presence of irrelevant discussions within the expert group, as indicated by the discourse analysis, raises important considerations for collaborative problem-solving sessions. Our findings suggest that these discussions, often centered around personal experiences or past lectures, detracted from the efficiency of the collaborative process. The phenomenon of irrelevant discussions within expert groups is not unique to this study. Irrelevant discussions, often stemming from personal experiences or tangential topics, can indeed impact the efficiency and effectiveness of collaborative efforts (Hoffman, 1987). Such deviations from the primary task can lead to time inefficiencies and may hinder the achievement of the session's objectives.

Future collaborative endeavors may benefit from a proactive approach to managing such discussions to enhance productivity and achieve desired outcomes.

The findings presented in this study provide insights into the distinguishing factors of significance between expert and novice practitioners. These findings underscore the critical importance of revisiting the course design process and actively involving students in its co-creation. Such a collaborative approach holds the potential to yield mutual benefits and enhance overall educational outcomes.

This study presents three primary limitations. Initially, there exists the possibility of minor human errors or oversights during the transcription, analysis, and coding phases. Secondly, the intricate and ever-evolving nature of course design can create difficulties for individuals in maintaining strict adherence to their designated roles (e.g., Teacher or Instructional Designer), also highlighted in educational literature (Stasser et al., 1995). This challenge may arise from factors such as varying interests, diverse experiences, interpersonal dynamics, multifaceted responsibilities, pedagogical shifts, and other factors identified in prior studies (Ko et al., 2020). Thirdly, we only examined one expert and one novice group pointing out the importance of being cautious when trying to generalize the insights obtained in this study.

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